



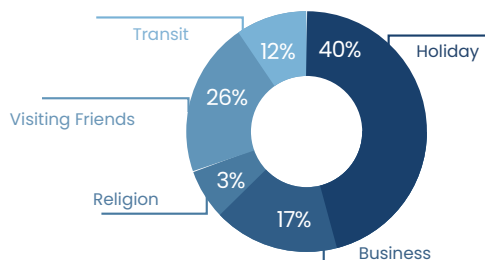
TOURISM RESEARCH ANNUAL REPORT 2022

OVERVIEW

INBOUND PERFORMANCE

2021	2022
International visitor arrivals	
210, 705	502, 541
Average length of stay (per night)	
4.03	2.63

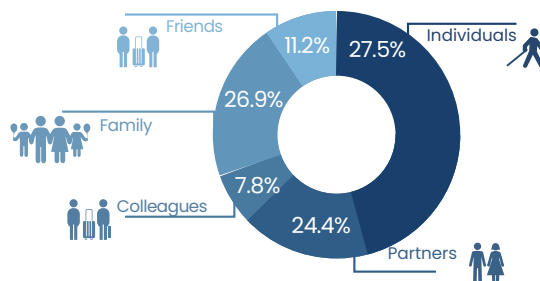
Purpose of Visit



INTERNATIONAL TOURISM BEHAVIOR

2021	2022
Room Occupancy Rate	
23.7%	29.9%
Average Spend	
(Per Trip)	(Per Night)
E3,159.37	E1,201.28

Group Make-up



THE ECONOMIC IMPACT OF TOURISM

Tourism GDP

E484 Million

Jobs Supported By Tourism (Accommodation and Restaurants)

13,420

TABLE OF CONTENT

4

BACKGROUND

5

GLOBAL
PERFORMANCE

8

KEY FACTS

13

WHO VISITS
ESWATINI

16

COUNTRY
PROFILES

35

SEASONALITY

39

HOLIDAY
PLANNING

43

STAY IN
ESWATINI

46

PLACES
VISITED

48

MODE OF
TRANSPORT

50

DAY VISITS IN
ESWATINI

54

PACKAGE
TOUR

57

RATING STAY
IN ESWATINI

61

OUTLOOK

64

ANNEX



BACKGROUND

This publication provides a summary of inbound tourism statistics, relating how the tourism sector performed in 2022 with instances of comparisons with earlier years. In its 16th edition, this report presents information on global tourism performance, an analysis of the character, behavior and experiences of international visitors to Eswatini, whilst placing emphasis to on the country's top visitor-generating markets.

Information in this edition is based on studies conducted by the ETA Research Department which includes data from the Exit Survey, Day visitor Survey and periodic visitor surveys. In collaboration with the Eswatini Central Statistics Office and Ministry of Home Affairs (Department of Immigration), ETA facilitates the production of monthly accommodation statistics and international arrival figures. In addition to the in-country data collation, comprehensive reports on global tourism performance are sourced international tourism and statistics organizations, these comprising of the World Tourism Organization (UNWTO), Eurostats and other relevant regional tourism studies. The compilation of this information provides support for planning, management and decision-making for tourism-related development and policies.

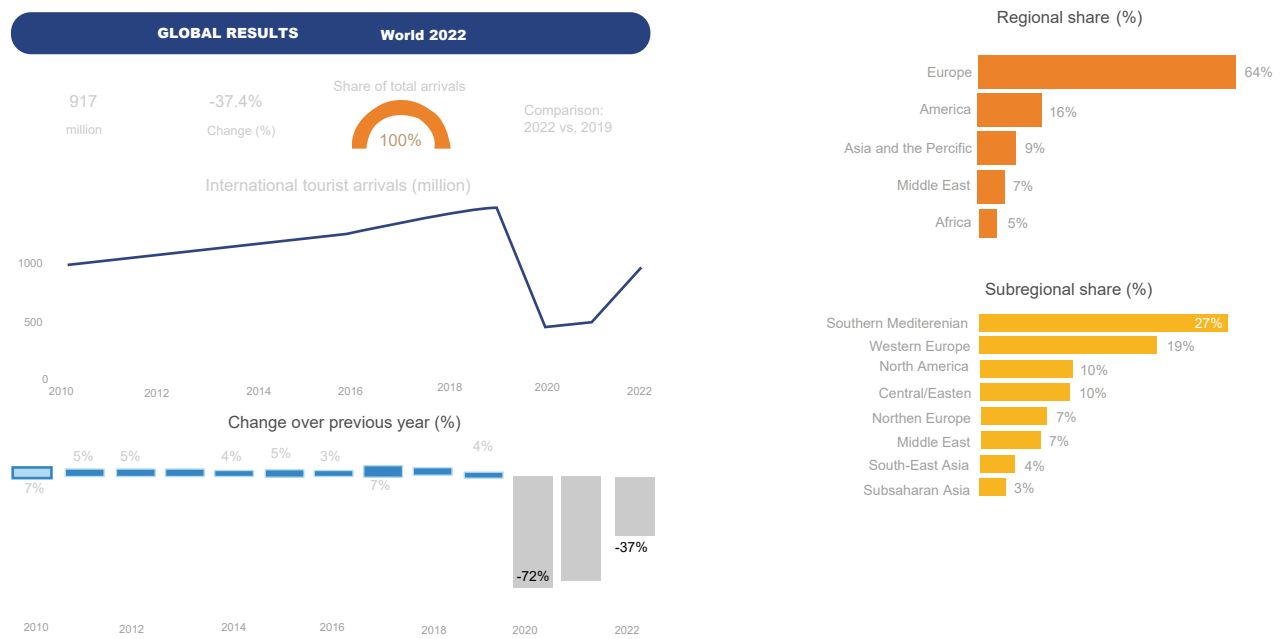
To download previous reports or data, please visit the ETA website <http://www.thekingdomofeswatini.com> under 'statistics' on the homepage. ETA welcomes your input and suggestions for additions in future issues of this publication, and is pleased to grant permission to use excerpts from this material when credit is given to ETA. For more information on Eswatini tourism statistics, please send an email to statistics@tourismauthority.org.sz; data@tourismauthority.org.sz; resources@tourismauthority.org.sz or contact our offices (see back cover).

GLOBAL PERFORMANCE

2



Global Performance



International tourism recovered 63% of pre-pandemic levels in 2022, with Europe and Middle East in the lead

International tourism saw stronger than expected results in 2022, backed by large pent-up demand and the lifting or relaxation of travel restrictions in a large number of countries. Over 900 million tourists travelled internationally in 2022, double those in 2021 though still 37% fewer than in 2019. International tourism recovered 63% of pre-pandemic levels, in line with UNWTO’s scenarios published in May 2022. Europe, the world’s largest destination region, recorded 585 million arrivals in 2022 to reach nearly 80% of pre-pandemic levels (-21% over 2019). The Middle East enjoyed the strongest relative increase across regions in 2022 with arrivals climbing to 83% of pre-pandemic numbers (-17% versus 2019).

Africa and the Americas both recovered about 65% of its pre-pandemic visitors, while Asia and the Pacific reached only 23%, due to stronger pandemic-related restrictions. By subregions, Western Europe (87%) and the Caribbean (84%) came closest to their pre-pandemic levels. The year 2022 saw a strong rebound in tourism spending, resulting in the recovery of pre-pandemic levels in income across many destinations. Looking ahead, international tourism is set to consolidate its recovery in 2023, backed by pent-up demand, particularly from Asia and the Pacific as destinations and markets open up. The UNWTO Panel of Experts survey indicates that 72% of respondents expect better performance in 2023. However, most experts (65%) also believe international tourism will not return to 2019 levels until 2024 or later.

Based on UNWTO’s scenarios for 2023, international tourist arrivals could reach 80% to 95% of pre-pandemic levels this year, with Europe and the Middle East expected to reach those levels. However, important risks remain ahead, especially economic and geopolitical. Tourists are expected to increasingly seek value for money and travel close to home in response to the challenging economic environment.

International tourism receipts recovered the USD 1 trillion mark in 2022

- International tourism receipts reached USD 1 trillion in 2022, growing 50% in real terms compared to 2021, driven by the important rebound in international travel.
- As a result, international visitor spending reached 64% of pre-pandemic levels (-36% compared to 2019, measured in real terms).
- By regions, Europe enjoyed the best results in 2022 with USD 550 billion in tourism receipts, equivalent to 87% of pre-pandemic levels. Africa recovered 75% of its pre-pandemic receipts, the Middle East 70% and the Americas 68%.
- Due to prolonged border shutdowns, Asian destinations earned about 28% of their pre-pandemic receipts in 2022.
- The recovery can also be seen in outbound tourism, with strong international spending in 2022 from major source markets. Saudi Arabia (+6%), Germany (+2%) and France (0%) recovered pre-pandemic spending levels, as well as Portugal (+8%) and Austria (+6%). The United States (-13%), Italy, Netherlands, Sweden (all -8%) and Belgium (-7%) all came close to 2019 levels.

KEY FACTS

3



Arrivals by country

Region/ Country	2016	2017	2018	2019	2020	2021	2022
AFRICA	1 110 907	1 156 336	1 116 187	1 087 705	315 233	196 753	447 706
Botswana	5 969	5 837	5 450	5 428	1 451	1 055	2 266
Kenya	1 926	1 766	1 540	1 682	459	549	1 056
Lesotho	5 682	6 859	7 061	5 662	1 258	1 323	2 563
Malawi	5 055	5 257	4 800	5 336	1 674	885	1 699
Mozambique	202 042	213 920	195 644	146 421	51 273	28 468	59 126
Nigeria	3 734	3 483	3 371	2 987	739	872	1 562
RSA	814 220	850 221	832 276	856 095	238 324	147 737	348 628
Tanzania	5 659	5 694	5 483	6 039	1 679	1 076	2 847
Zambia	5 600	5 447	4 936	4 437	1 193	1 178	2 337
Zimbabwe	49 295	46 179	44 231	42 956	14 089	10 486	19 726
Other Africa	11 723	11 673	11 395	10 660	3 093	3 124	5 894
NORTH & SOUTH AMERICA	24 210	25 636	22 809	21 093	4 225	2 184	8 312
Brazil	1 132	1 329	1 259	840	175	83	252
Canada	4 137	4 412	4 055	3 815	988	215	1 088
USA	18 014	18 595	16 243	15 048	1 788	1 702	6 589
Other America	928	1 300	1 252	1 389	274	184	384
ASIA	25 846	25 790	22 172	22 376	6 666	6 145	13 919
China	2 732	2 650	2 293	2 260	555	705	1 475
India	6 867	7 580	6 070	6 364	2 022	1 753	4 444
Pakistan	7 450	7 517	6 166	5 892	2 063	2 119	4 088
Philippines	574	409	465	486	133	90	281
South Korea	2 300	1 904	2 032	1 922	391	303	811
Taiwan	1 240	1 248	1 331	1 688	340	344	691
Other Asia	4 681	4 481	3 814	3 765	1 163	831	2 130
EUROPE	112 974	129 955	111 569	90 460	18 464	5 289	31 612
Belgium	5 588	6 529	6 491	5 646	721	235	2 085
France	21 253	32 802	26 162	21 091	4 371	692	5 938
Germany	22 895	23 981	22 622	16 400	3 261	585	3 992
Italy	3 455	3 682	3 303	2 976	466	230	1 554
Netherlands	20 750	24 150	19 299	16 389	2 526	298	6 687
Norway	766	624	495	498	113	47	225
Portugal	6 610	5 657	4 264	3 142	895	619	1 619
Sweden	2 233	2 008	1 622	1 164	486	94	270
Switzerland	3 452	3 516	3 344	2 735	543	82	939
UK	15 503	16 069	13 885	11 285	2 772	1 473	4 695
Other Europe	10 469	10 938	10 083	9 134	2 311	934	3 609
OCEANIA	3 132	3 329	3 043	2 501	412	62	394
Australia	3 132	3 329	3 043	2 501	412	62	394
MIDDLE EAST	1 519	1 594	1 473	1 386	348	272	598
Kuwait	67	40	59	24	6	1	3
Iran	68	84	68	52	13	33	47
Israel	1 164	1 089	1 011	1 029	232	119	403
Saudi Arabia	4	25	7	5	3	0	11
UAE	6	13	11	10	5	1	4
Other Mid East	208	342	317	265	89	118	130
Total	1 278 587	1 342 641	1 277 253	1 225 520	345 348	210 705	502 541

Arrivals by Region

REGION OF RESIDENCE						VISITOR NIGHTS		
YEAR	AMERICAS	ASIA	EUROPE	AFRICA	TOTAL	AVERAGE LENGTH OF STAY (NIGHTS)	FORMAL ACCOMMODATION	Overall nights
2016	24 210	30 497	112 974	1 110 907	1 278 588	3,50	280 569	4 478 492
2017	25 636	29 119	129 955	1 156 336	1 342 641	2,64	308 203	3 550 197
2018	22 809	25 215	111 569	1 116 187	1 277 253	2,27	279 884	2 895 584
2019	21 093	24 877	90 460	1 087 705	1 225 520	1,80	372 563	2 778 302
2020	4 225	7 079	18 464	315 233	345 233	2,01	159 927	694 557
2021	2184	6 479	5 289	196 753	210 705	4,03	140 385	685 524
2022	8 312	14 911	31 612	447 706	502 541	2,63	218 177	1 322 191

Arrivals by Border Post

Arrivals by Border							
Border post	2016	2017	2018	2019	2020	2021	2022
Airport	328	495	331	372	34	56	7
Bulembu	9 482	7 823	6 383	6 768	1 683	1	1 605
KMIII	20 053	19 600	19 188	18 658	3 619	5 266	11 066
Gege	12 035	10 433	9 334	12 209	2 359	0	1 518
Lavumisa	223 360	238 526	208 910	164 390	47 958	30 448	56 549
Lomashasha	68 929	83 627	84 201	74 310	40 234	28 861	39 718
Lundzi	3 639	5 134	3 475	3 058	403	0	576
Mahamba	110 520	113 225	113 983	117 037	35 618	25 806	53 008
Mananga	81 214	88 901	103 665	116 002	29 404	14 292	34 758
Matsamo	122 385	138 421	134 639	152 918	33 564	11 741	50 578
Mhlumeni	131 462	129 814	114 977	81 211	15 584	2 612	34 058
Ngwenya	399 035	423 918	394 787	395 619	121 345	91 622	207 277
Nsalitje	17 284	16 524	15 093	13 109	1 784	0	2 758
Sandlane	20 922	20 244	21 214	19 435	2 455	0	2 063
Sicunusa	57 939	45 956	47 073	50 424	9 303	0	7 001
	1 278 587	1 342 641	1 277 254	1 225 520	345 348	210 705	502 541

Arrivals by Length of stay

Visitor Arrivals by Length of Stay								
Length of Stay (Nights)	2015	2016	2017	2018	2019	2020	2021	2022
Less than 1	382 557	332 019	422 450	495 574	546 162	151 608	40 377	109 554
	267 077	309 224	358 912	289 936	187 361	81 468	34 948	117 595
2	255 283	279 232	273 059	256 728	237 187	50 179	55 532	143 224
3	143 981	148 764	129 120	114 953	128 358	25 556	32 516	65 833
4	64 128	58 636	56 213	40 872	43 494	10 602	18 548	25 127
5	40 541	34 791	27 596	19 159	19 553	4 938	6 390	11 558
6	20 147	25 194	16 523	15 327	14 280	4 938	4 072	7 538
7	12 776	19 195	12 691	8 941	9 435	3 695	3 676	4 523
8-10	19 779	24 744	14 309	11 495	8 679	3 557	4 581	5 528
11-14	17 690	18 895	9 454	8 941	11 750	414	3 563	4 523
15-29	15 356	14 396	10 817	7 664	8 390	345	3 393	4 020
30-59	7 740	3 599	4 003	2 555	4 175	414	1 074	2 010
60 and over	8 846	9 898	7 495	5 109	6 621	898	2 036	1 508
Total	1,255,901	1,278,587	1 342 641	1 277 253	1 225 520	345 348	210 705	502 541
Average Length of Stay(Nights)								
Formal and Private Accommodation	3,42	3,50	2,64	2,27	1,81	2,01	4,03	2,63
Formal Accommodation	0,94	1,07	0,96	1,09	1,09	1,37	2,01	1,48
Source: Exit Survey, Eswatini Tourism Authority								

Arrivals by Profession and Age Group

Visitor Arrivals by Profession and Age group										
Profession	2013	2014	2015	2016	2017	2018	2019	2020	2021	2022
Professional	542 875	626 546	529 990	498 649	453 813	434 266	485 112	133 650	81 754	214 082
Technical	118 186	137 761	97 960	101 008	134 264	106 012	79 662	19 685	19 174	30 655
Administration	122 082	99 347	71 586	79 272	98 013	89 408	88 437	17 958	10 114	18 091
Managerial	128 576	165 578	123 078	127 859	118 152	112 398	117 287	32 117	29 288	58 295
Clerical	28 572	13 246	8 791	6 393	20 140	15 327	26 521	7 252	4 003	6 533
Skilled	55 846	98 022	82 889	88 223	92 642	84 299	85 413	32 117	22 545	43 219
Semi-skilled	7 792	9 272	12 559	25 572	42 965	74 081	92 948	26 592	7 796	7 538
Unskilled	7 792	5 298	13 815	6 393	12 084	16 604	14 277	4 144	3 793	2 513
Retired	109 094	15 895	108 007	145 759	127 551	104 735	71 582	25 901	6 321	25 127
Unemployed	7 792	n/a	57 771	49 865	57 734	53 645	32 866	11 051	2 528	15 076
Self-employed	81 821	1 325	80 378	99 730	136 949	151 993	107 026	30 045	17 699	66 838
Student	61 041	9 272	67 819	48 586	46 992	34 486	24 389	4 835	5 268	14 574
Other	27 274	143 059	1 256	1 279	1 343				421	
Age Group (Years)										
<18										41 843
18-24	70 132	46 362	71 008	53 701	93 985	39 595	26 150	5 526	7 375	33 758
25-34	219 488	223 861	294 104	274 896	308 807	282 273	275 068	75 286	50 569	108 961
35-44	437 676	482 162	361 303	375 905	295 381	397 226	462 459	129 506	75 011	137 844
45-54	370 142	335 129	300 984	322 204	402 792	325 700	326 747	89 100	53 519	105 479
55-64	164 940	162 928	153 440	171 331	174 543	173 706	111 391	34 189	20 228	56 844
65+	36 365	74 179	75 062	80 551	67 132	58 754	23 628	11 742	4 003	17 812
Total	1,298,743	1,324,621	1,255,901	1,278,587	1 342 641	1 277 253	1 225 520	345 348	210 705	502,541

Hotel Statistics

Hotel statistics								
Accommodation facilities	2015	2016	2017	2018	2019	2020	2021	2022
Number of facilities	140	138	157	157	164	176	176	189
Room Available	628 611	573 575	601 343	690 677	714 293	620 380	728 451	764 401
Room Nights Sold	272 911	280 569	308 203	279 884	265 345	147 613	172 286	228 549
Domestic Tourists	115 359	138 562	113 651	118 196	128 190	88 801	106 265	129 624
International Tourists	296 537	308 046	323 195	276 513	244 373	71 126	34 119	88 553
Total Tourists	411 896	446 608	436 846	394 709	372563	159927	140385	218 177
Average Nights Spent	0,88	0,94	1,07	0,96	1,09	1,37	1,66	
Room OccupancyRate	43,41	48,92	51,25	40,52	37,00	23,79	23,65	29,90
Total Bill	271 889 626	365 622 358	380 583 555	387 490 043	431 194 167	20 331 283	231 154 882	341 937 734
Total arrivals	1,255,901	1,278,587	1 342 641	1 277 253	1 225 520	345 348	210 705	502 541

Source: Central Statistics Office (CSO)

Rooms Available - refers to room-nights available for occupancy. Excludes rooms closed for renovations and staff use as declared in the statutory forms.

Average Nights Spent- refers to total room nights sold by number of rooms available

Outbound Travel

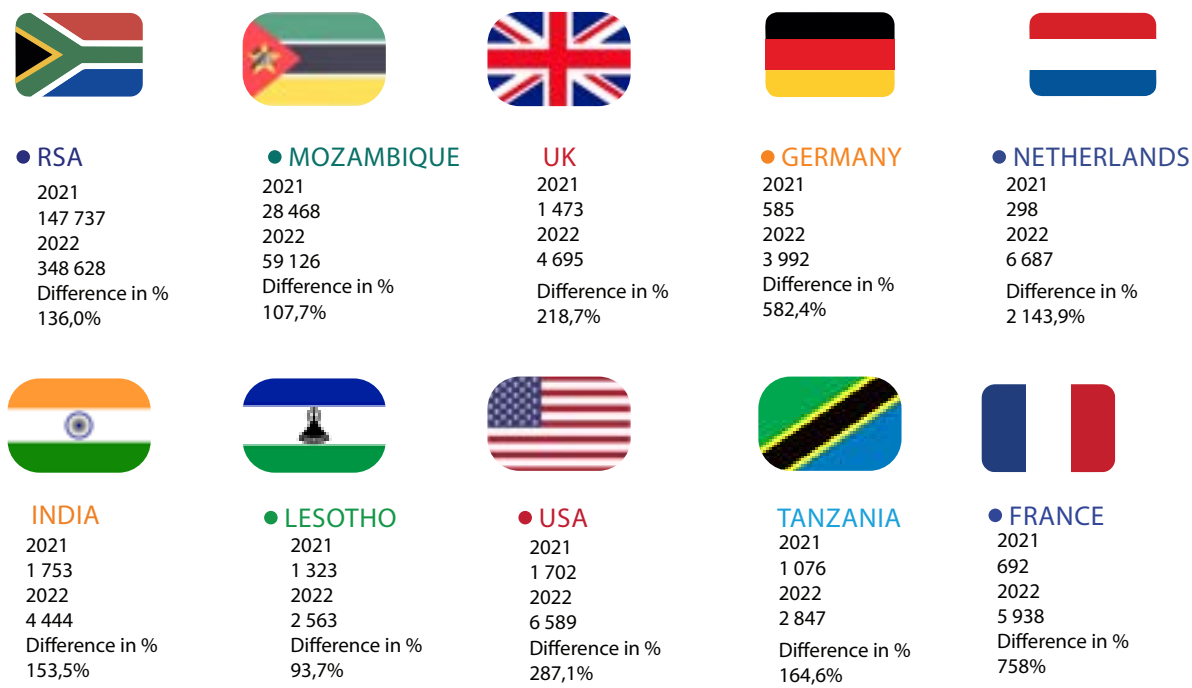
OUTBOUND TRAVEL						
YEAR/ MONTH	NUMBER OF DEPARTURES			PERCENTAGE CHANGE		
MODE OF DEPARTURE	AIR	ROAD	TOTAL	AIR	ROAD	TOTAL
2015	8 910	1 704 411	1 713 321	3,7	3,4	3,4
2016	7 650	1 781 655	1 789 305	-14,1	25,5	-25,4
2017	8 261	1 742 576	1 750 837	8,0	-2,2	-2,1
2018	8 076	1 708 920	1 716 997	-2,3	-2,0	-2,0
2019	8 151	1 712 512	1 720 663	0,9	0,0	0,0
2020	1 458	486 405	487 863	-4,6	-2,5	-2,5
2021	2 042	293 313	295 355	40,1	-39,7	-39,5
2022	6 228	705 171	711 399	204,9	140,4	140,9
January	0	33 494	33 494	-100,0	12,4	119,9
February	301	32 460	32 761	176,1	130,5	130,9
March	497	36 713	37 210	392,1	64,5	66,0
April	286	43 695	43 981	138,3	82,2	82,5
May	575	47 629	48 204	475,0	69,6	71,0
June	683	51 190	51 873	576,2	101,7	103,6
July	566	59 532	60 098	598,8	221,0	222,7
August	727	70 022	70 749	297,3	174,6	175,4
September	696	81 411	82 107	192,4	170,5	170,7
October	894	84 059	84 953	154,7	203,8	203,2
November	638	55 146	55 784	153,2	77,1	77,7
December	365	109 820	110 185	174,4	247,9	247,6

WHO VISITS
ESWATINI

4



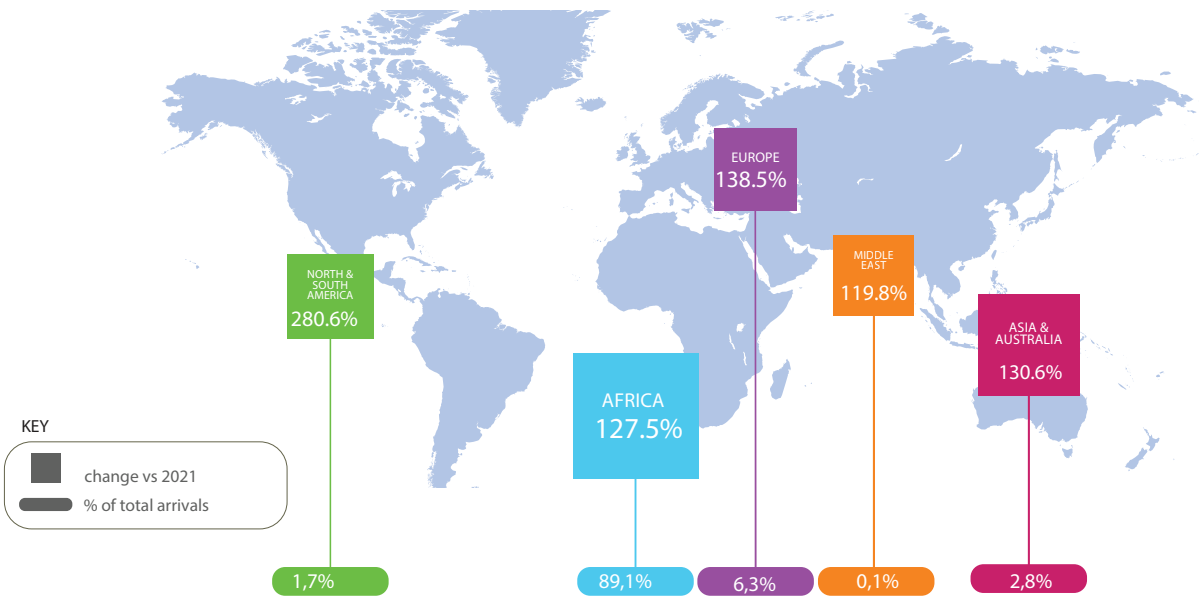
OUR MARKETS



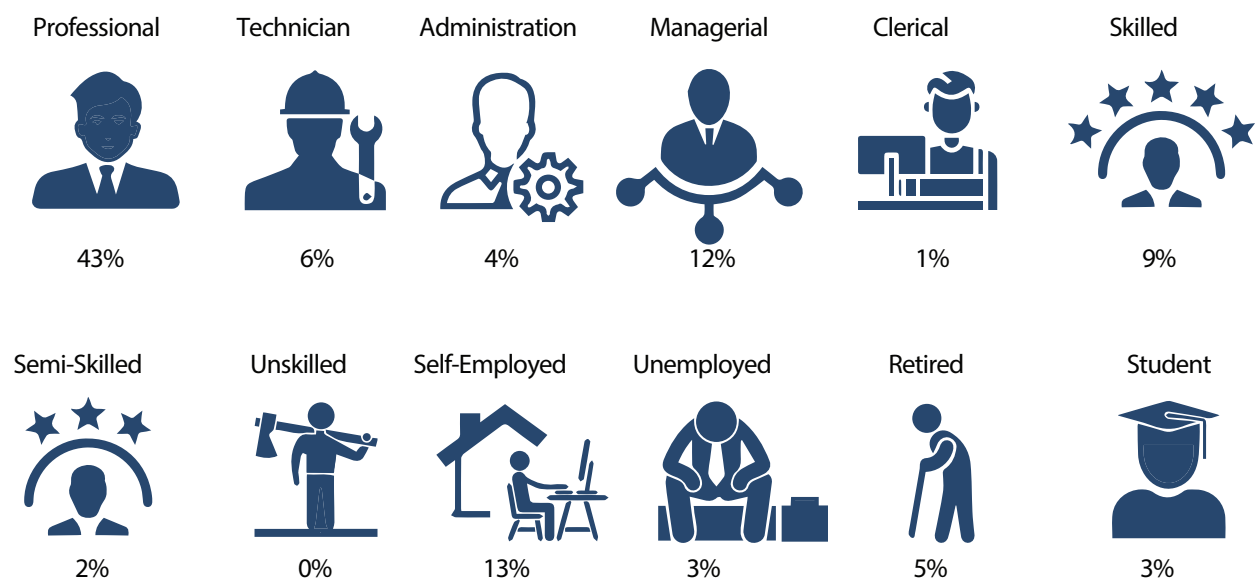
VISITORS BY COUNTRY OF RESIDENCE

- The African (89.1%) region remained the primary source of visitations to the Kingdom where in SADC residents (87.6%) constituted a majority of the visitors from the region.
- Europe (6.3%) was the second largest visitor generating region for Eswatini with the Netherlands, UK and France being the principal markets in the region for the year reviewed.

VISITORS BY WORLD REGION



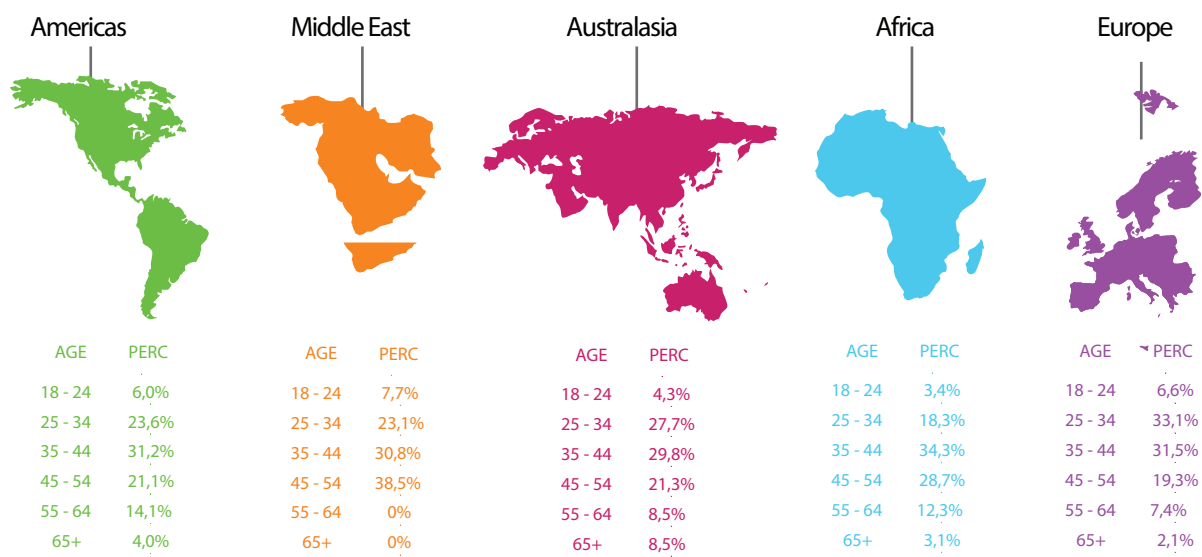
VISITORS TO ESWATINI BY PROFESSION



Visitors by profession

In 2022, Eswatini was mainly visited by professionals (43%), the self-employed (13%) and people in managerial positions (12%). Only 3% and 2% of the people who visited Eswatini were unemployed and semi-skilled, respectively.

AGE BY REGION OF RESIDENCE



Age by region of residence

Visitors from the African region were mainly middle aged with those aged 35-44 accountfor34.3% of total visitations from the region.A similar situation obtained for visitations from the Americas, Australasia and Europe.Visitors from the Middle East were mainly aged 45-54 years.

COUNTRY PROFILES

5





5 509 260
Pensioners



60 604 992
Total Population



38 195 165
Internet Users



ZAR
Currency

A 文 Official
Languages

Afrikaans
English
SiSwati
Tsong
Tswana
Sesotho

Zulu
Venda
Sepedi
Xhosa
Ndebele



\$6738,93
Per Capita GDP
(current US \$)



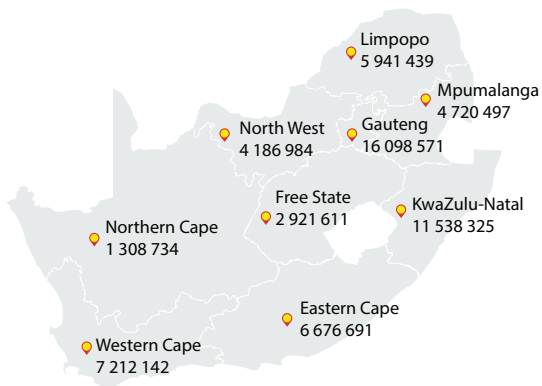
29 375 100
Facebook
Users



33,9%
Unemployment



21 Days
Annual Leave Days



RSA Average Annual expenditure (ZAR)

Food & non-alcoholic drinks	8 250
Alcoholic drink, tobacco & narcotics	
Clothing & footwear	2 048
Housing, fuel & power	7 604
Health	2 460
Transport	3 159
Communication ³	8 36
Recreation & culture ³	2 33
Education	8 36
Restaurants & hotels	1 045
Miscellaneous goods and services	4 716



Arrivals
(in Eswatini)
348, 628



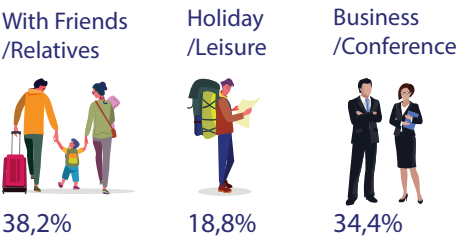
Av.Nights Spent
(Per Trip)
2



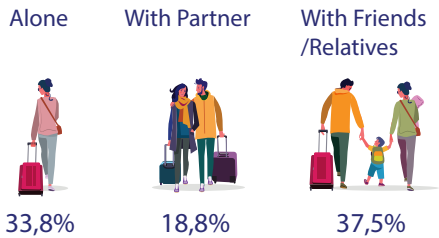
Av. Spend

Per Trip	2 989
Per Day	1 494.50

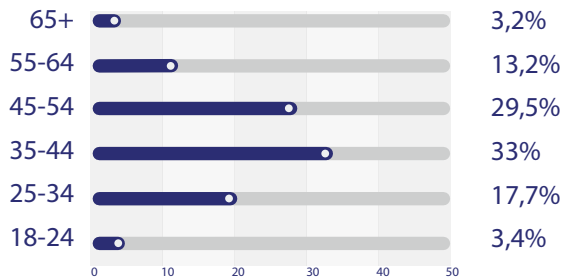
What is the main reason for your visit?



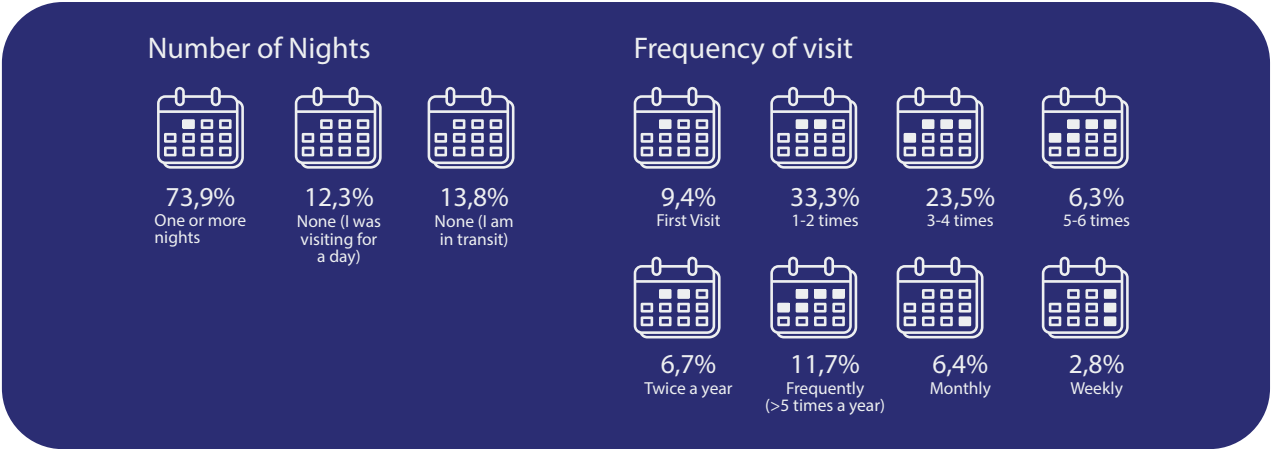
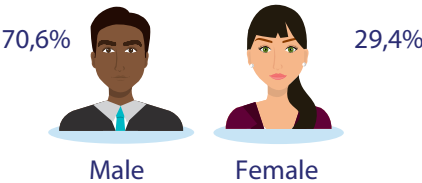
Who are you travelling with?



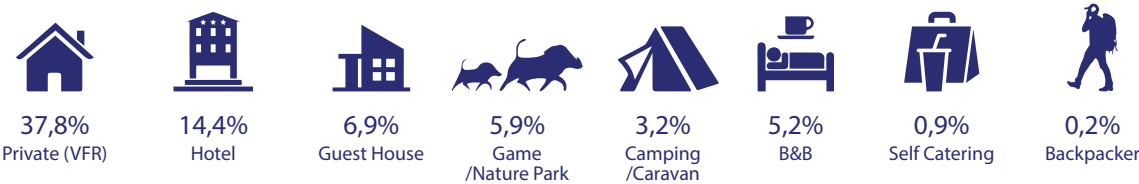
Age Groups



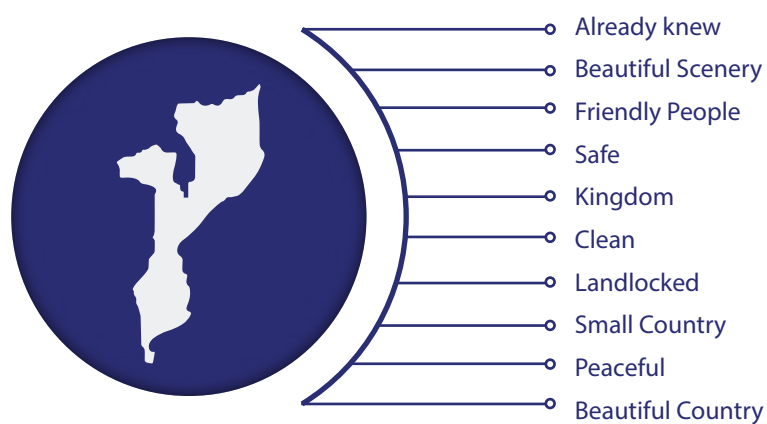
South Africa Visitors



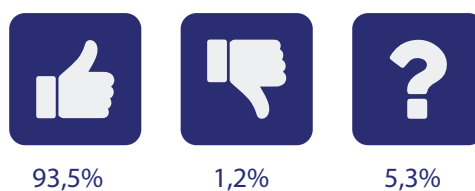
Accommodation



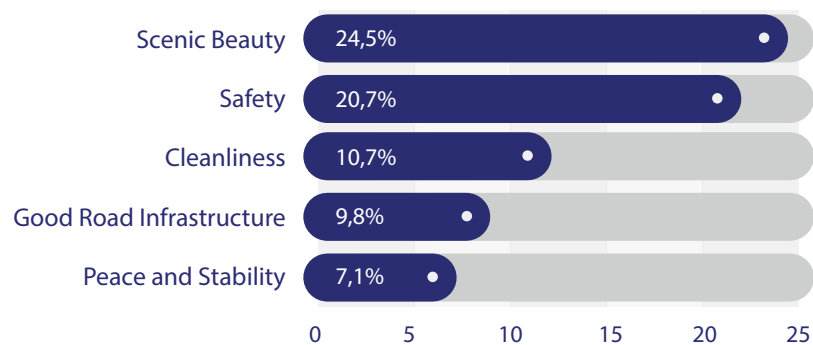
Perceptions Prior to Visit



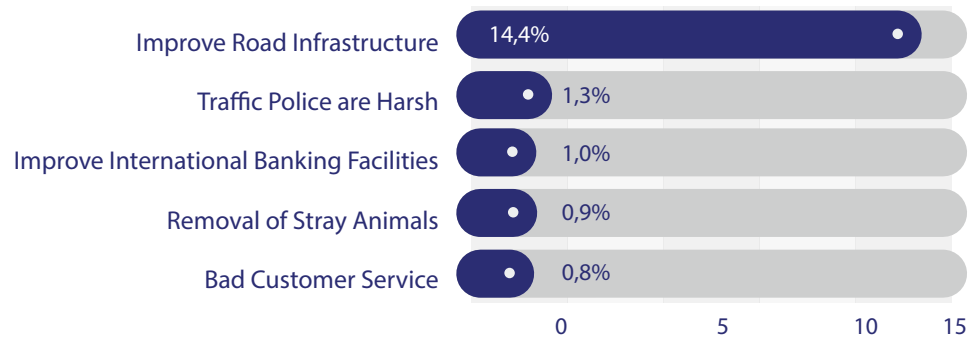
Recommendations



Highlights



Complaints





MOZAMBIQUE



1 371 106
Pensioners



32 419 747
Total Population



6 523 613
Internet Users



Metical
Currency



Portuguese



\$542,1
Per Capita GDP
(current US \$)



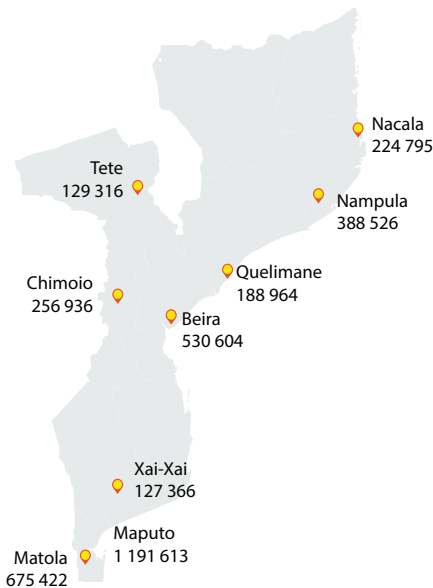
2,918,700
Facebook
Users



28,4%
Unemployment



25 Days
Annual Leave Days



Mozambique Average Annual expenditure (MT)

Broken rice	7 540
Bread	4 800
Gasoline	15 000
Medicine	1 210
Tuition Fees	10 900
Cornflour	5



Arrivals
(in Eswatini)
59, 126

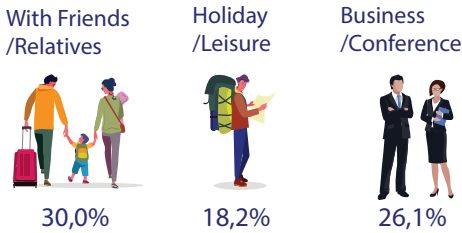


Av.Nights Spent
(Per Trip)
2

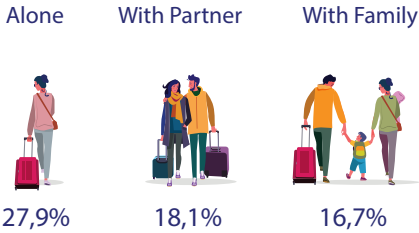


Av. Spend	
Per Trip	4 270
Per Day	2 135

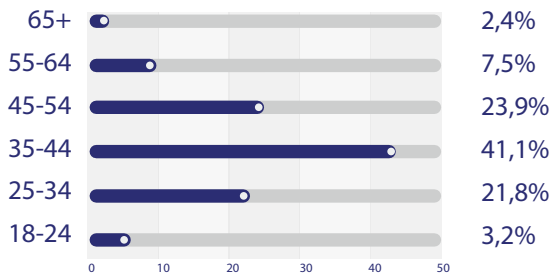
What is the main reason for your visit?



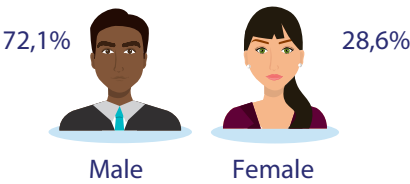
Who are you travelling with?



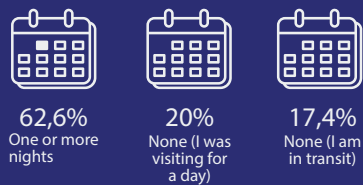
Age Groups



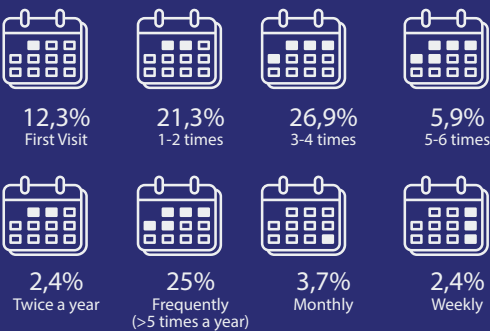
Mozambican Visitors



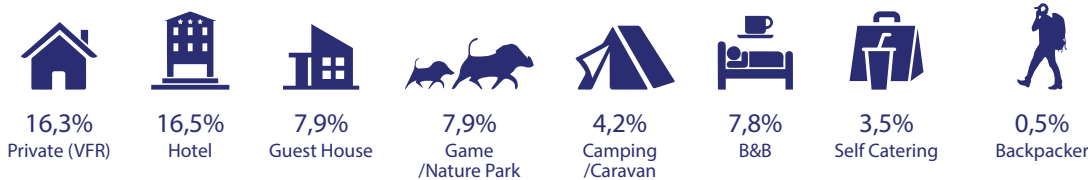
Number of Nights



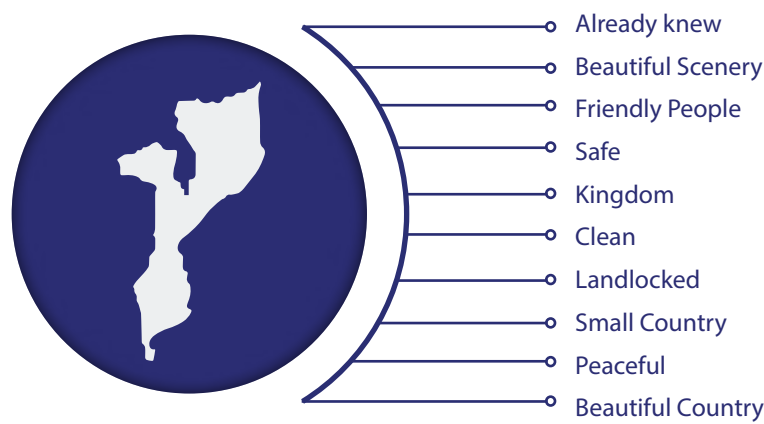
Frequency of visit



Accommodation



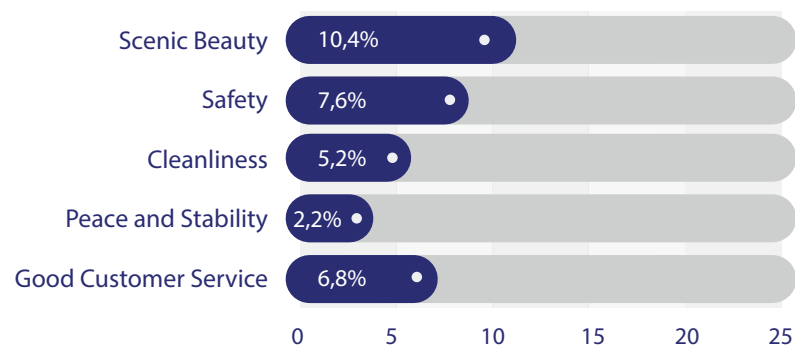
Perceptions Prior to Visit



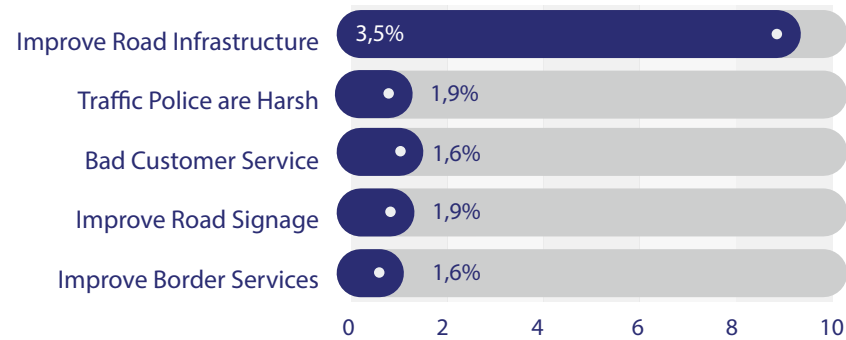
Recommendations



Highlights



Complaints





18 838 400
Pensioners



84 100 000
Total Population



79 127 551
Internet Users



Euro
Currency

A 文 Official
Languages

German



\$50, 787.86
Per Capita GDP
(current US \$)



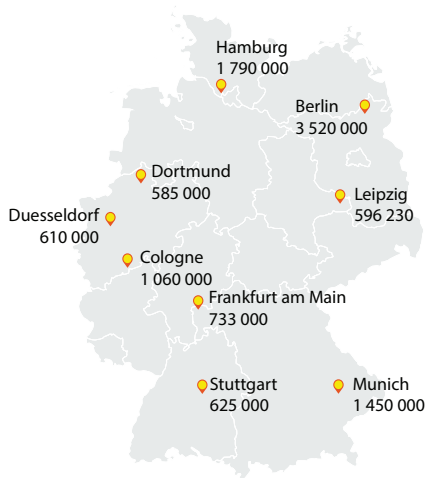
46 045 100
Facebook
Users



2,80%
Unemployment



28-32 Days
Annual Leave Days



Germany Average Annual expenditure (€)

Food & non-alcoholic drinks	4 984,24
Alcoholic drink, tobacco & narcotics	1 490,02
Clothing & footwear	1 665,91
Housing, fuel & power	10 770,00
Health	2 216,70
Transport	5 702,29
Communication	947,74
Recreation & culture	4 135,23
Education	365,35
Restaurants & hotels	1 705,52
Miscellaneous goods and services	5 318,45



Arrivals
(in Eswatini)
3, 992



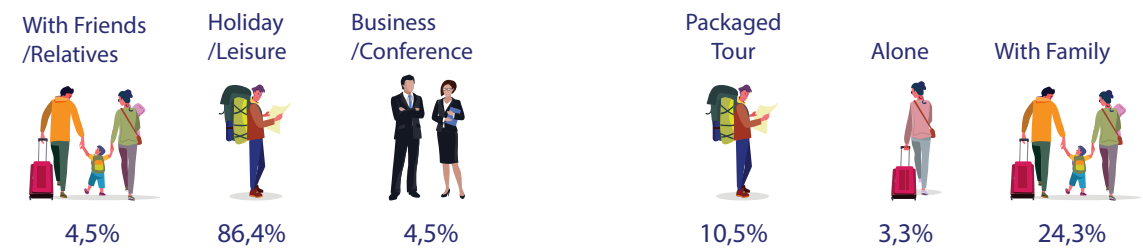
Av.Nights Spent
(Per Trip)
4



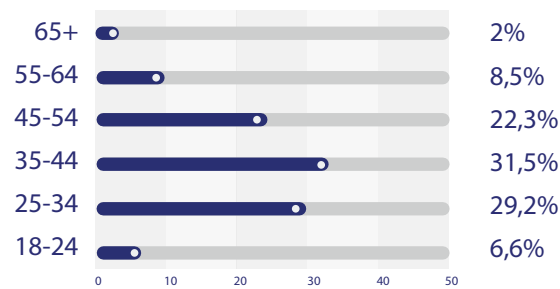
Av. Spend

Per Trip	3 164
Per Day	791

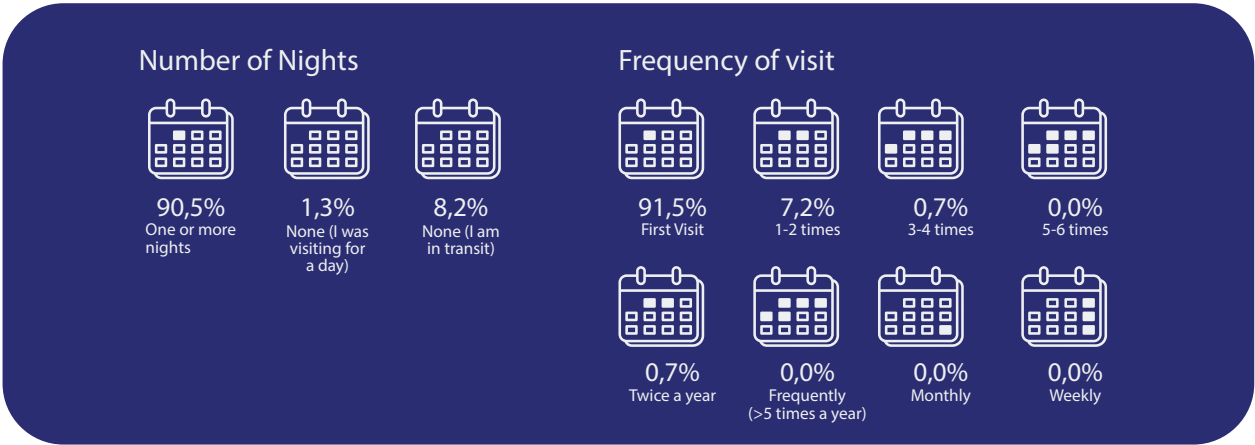
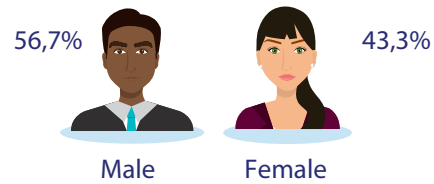
What is the main reason for your visit? Who are you travelling with?



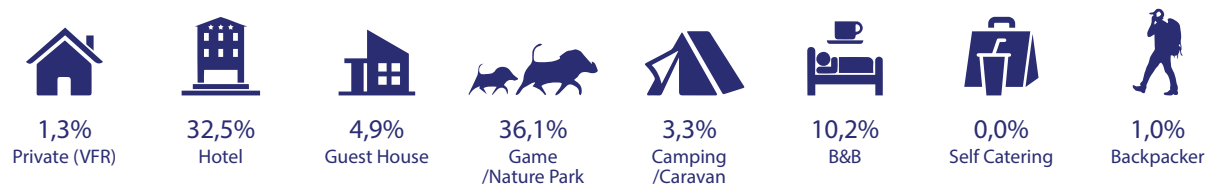
Age Groups



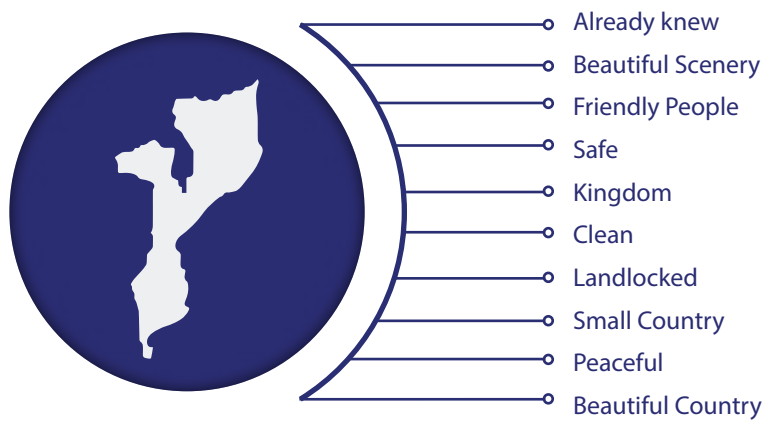
German Visitors



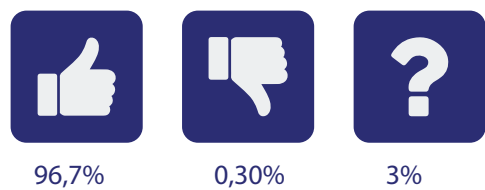
Accommodation



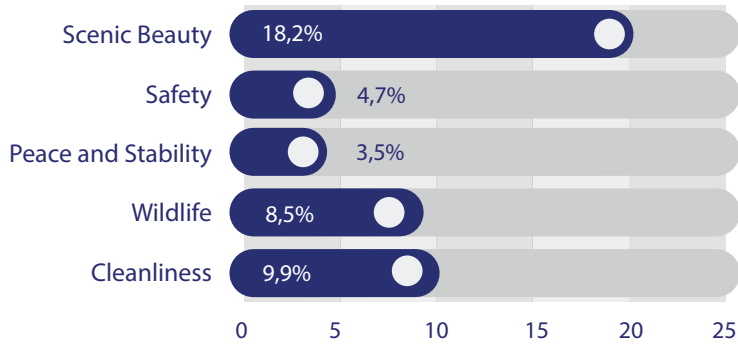
Perceptions Prior to Visit



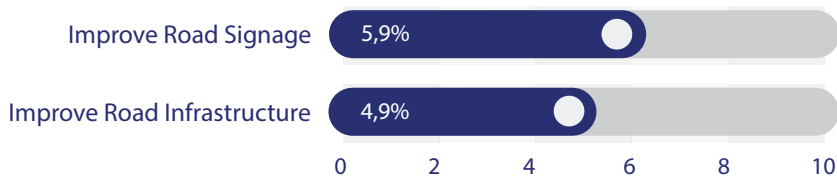
Recommendations



Highlights



Complaints







13 056 639
Pensioners



67 508 936
Total Population



65 045 228t
Internet Users



Pound Sterling
Currency

A 文 Official
Languages

English



\$ 46, 200.26
Per Capita GDP
(current US \$)



55 891 100
Facebook
Users



3,7%
Unemployment



28 Days
Annual Leave Days



UK Average Annual expenditure (£)	
Food & non-alcoholic drinks	5 961,41
Alcoholic drink, tobacco & narcotics	2 384,65
Clothing & footwear	3 550,85
Housing, fuel & power	18 356,53
Health	1 272,02
Transport	9 079,48
Communication	1 348,36
Recreation & culture	6 776,95
Education	1 659,11
Restaurants & hotels	7 817,51
Miscellaneous goods and services	7 986,29



Arrivals
(in Eswatini)
4, 695



Av.Nights Spent
(Per Trip)
9

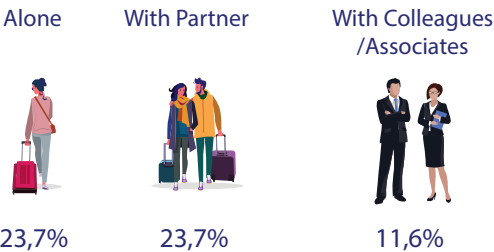
Av. Spend

Per Trip	8 175
Per Day	908.3

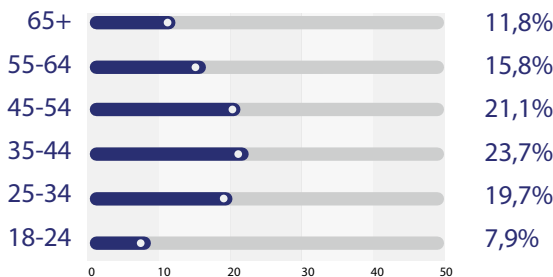
What is the main reason for your visit?



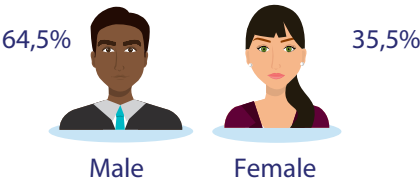
Who are you travelling with?



Age Groups



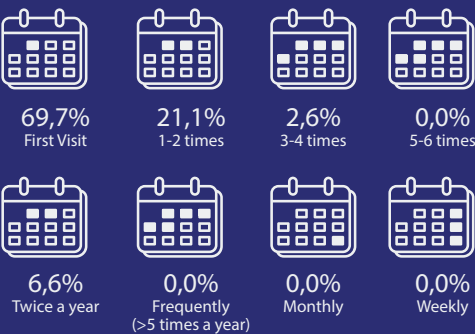
British Visitors



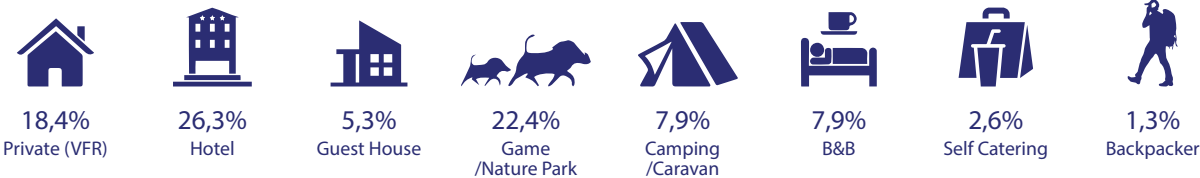
Number of Nights



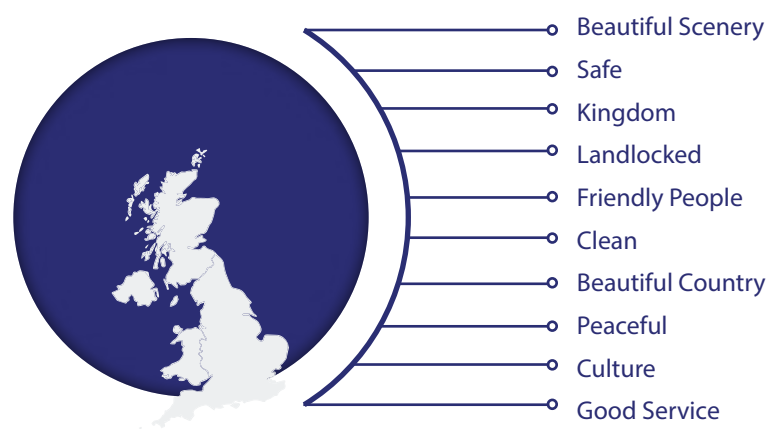
Frequency of visit



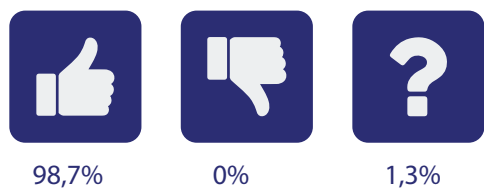
Accommodation



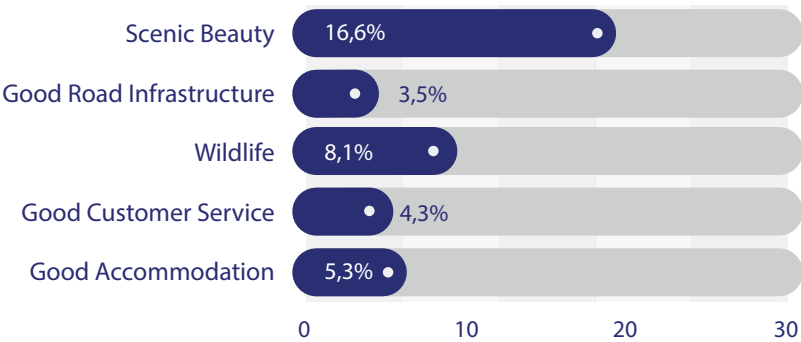
Perceptions Prior to Visit



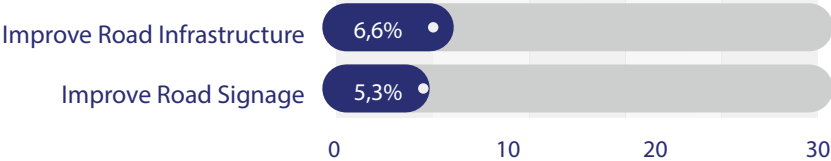
Recommendations



Highlights



Complaints







3 525 453
Pensioners



17 590 672
Total Population



16 383 879
Internet Users



Euro
Currency



Official
Languages

Dutch



\$57, 714.88
Per Capita GDP
(current US \$)



13 370 800
Facebook
Users



3,8%
Unemployment



20-25 Days
Annual Leave Days



Netherlands Average Annual expenditure (€)	
Food & non-alcoholic drinks	5 619,76
Alcoholic drink, tobacco & narcotics	1 471,13
Clothing & footwear	2 025,55
Housing, fuel & power	11 012,08
Health	1 371,96
Transport	5 090,03
Communication	1 087,56
Recreation & culture	3 664,02
Education	293,85
Restaurants & hotels	2 560,83
Miscellaneous goods and services	5 646,35



Arrivals
(in Eswatini)

6,687



Av.Nights Spent
(Per Trip)

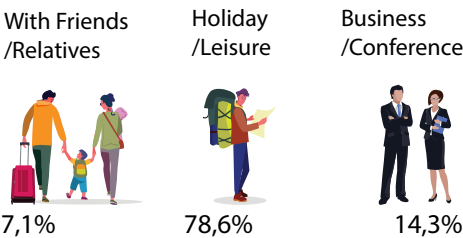
2



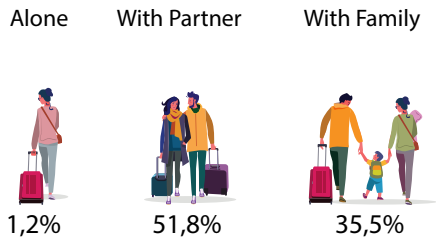
Av. Spend

Per Trip	3 437
Per Day	1 718.5

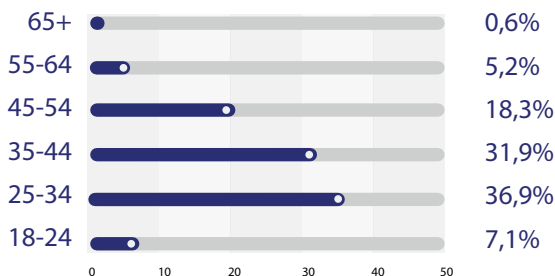
What is the main reason for your visit?



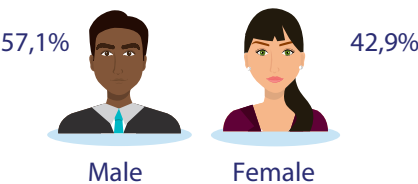
Who are you travelling with?



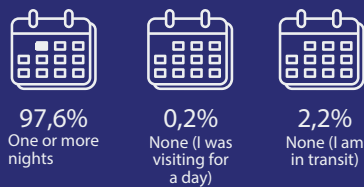
Age Groups



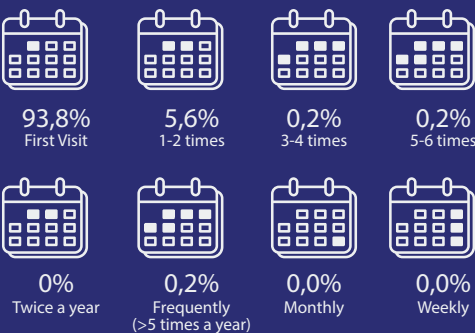
Dutch Visitors



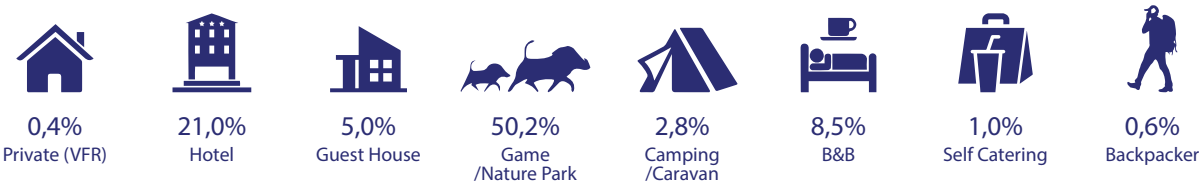
Number of Nights



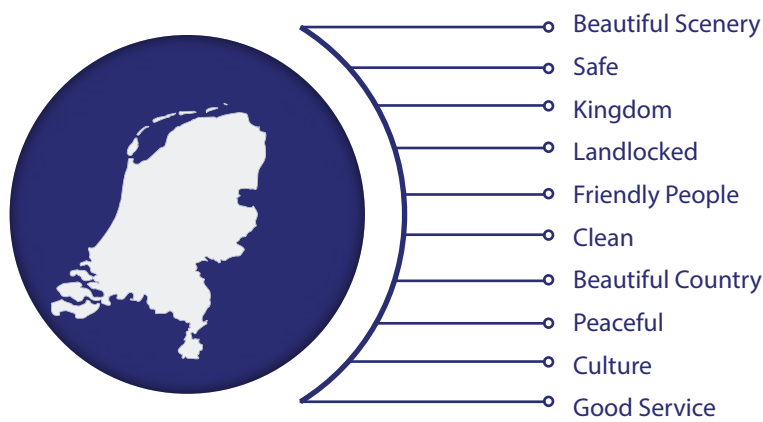
Frequency of visit



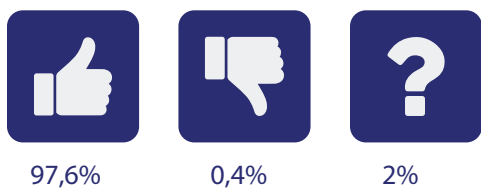
Accommodation



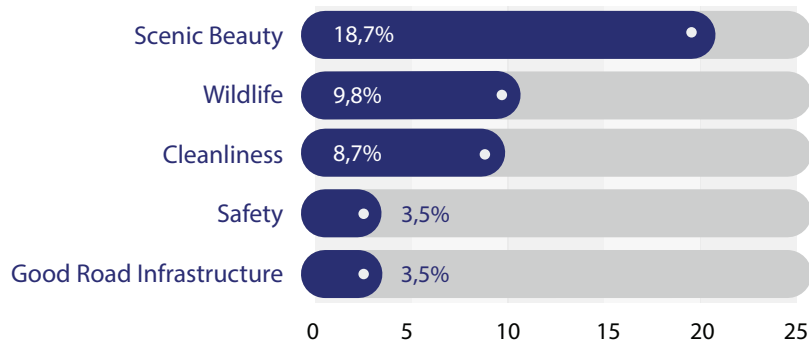
Perceptions Prior to Visit



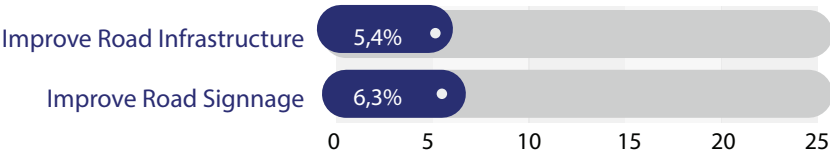
Recommendations



Highlights



Complaints







76 917 295
Pensioners



334 423 020
Total Population



312 320 000
Internet Users



US Dollar
Currency

A 文 Official
Languages

English



\$69, 375.38t
Per Capita GDP
(current US \$)



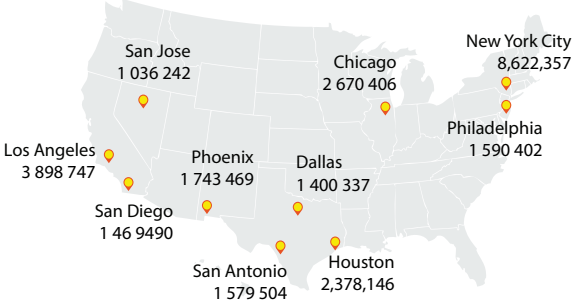
276 600 000
Facebook
Users



4,0%
Unemployment



30 Days
Annual Leave Days



San Jose	1 036 242
Los Angeles	3 898 747
San Diego	1 46 9490
Phoenix	1 743 469
Dallas	1 400 337
San Antonio	1 579 504
Houston	2,378,146
Chicago	2 670 406
Philadelphia	1 590 402
New York City	8,622,357

USA Average Annual expenditure (\$)	
Food & non-alcoholic drinks	8 289
Alcoholic drink, tobacco & narcotics	554
Clothing & footwear	786
Housing, fuel & power	22 624
Health	5 452
Transport	10 961
Recreation & culture	3 568
Education	1 226
Miscellaneous goods and services	896



Arrivals
(in Eswatini)
6,589

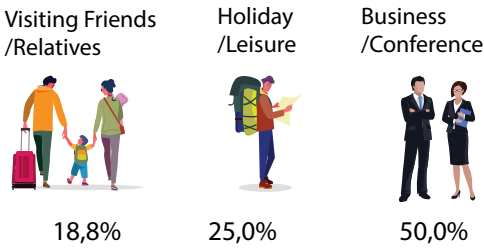


Av.Nights Spent
(Per Trip)
7



Av. Spend	
Per Trip	12 367
Per Day	1 766.7

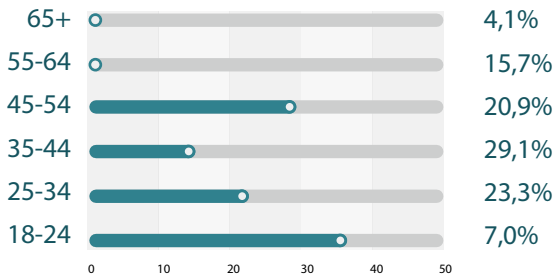
What is the main reason for your visit?



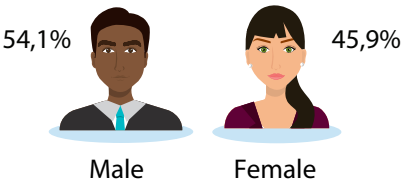
Who are you travelling with?



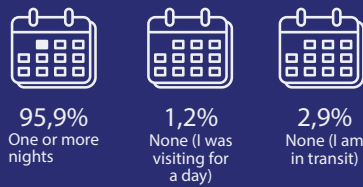
Age Groups



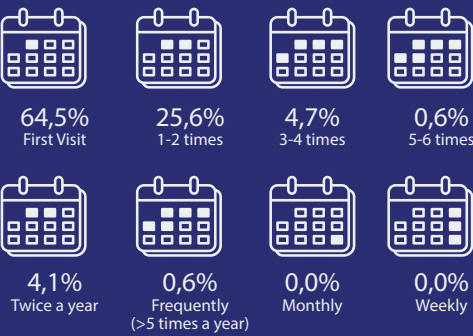
American Visitors



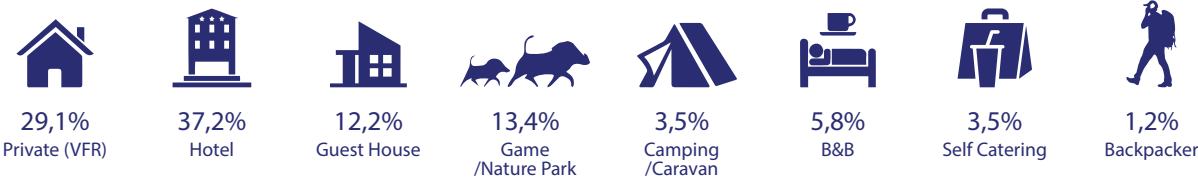
Number of Nights



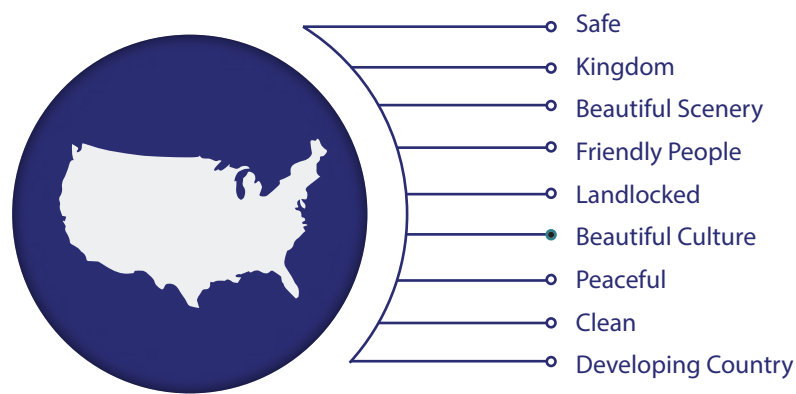
Frequency of visit



Accommodation



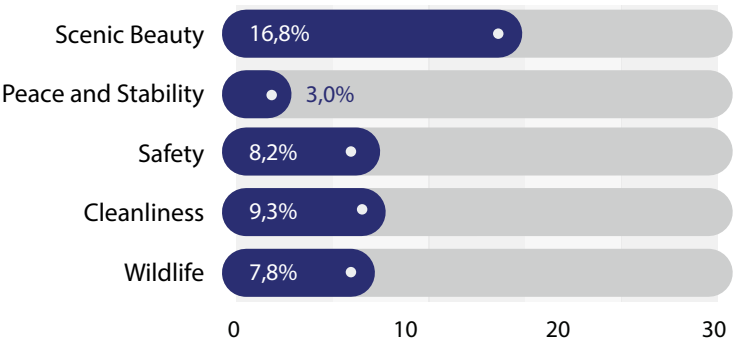
Perceptions Prior to Visit



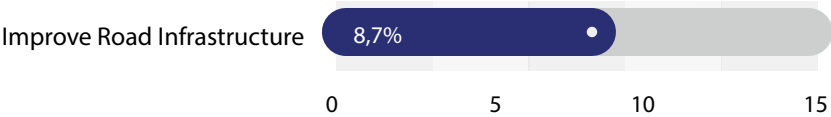
Recommendations



Highlights



Complaints



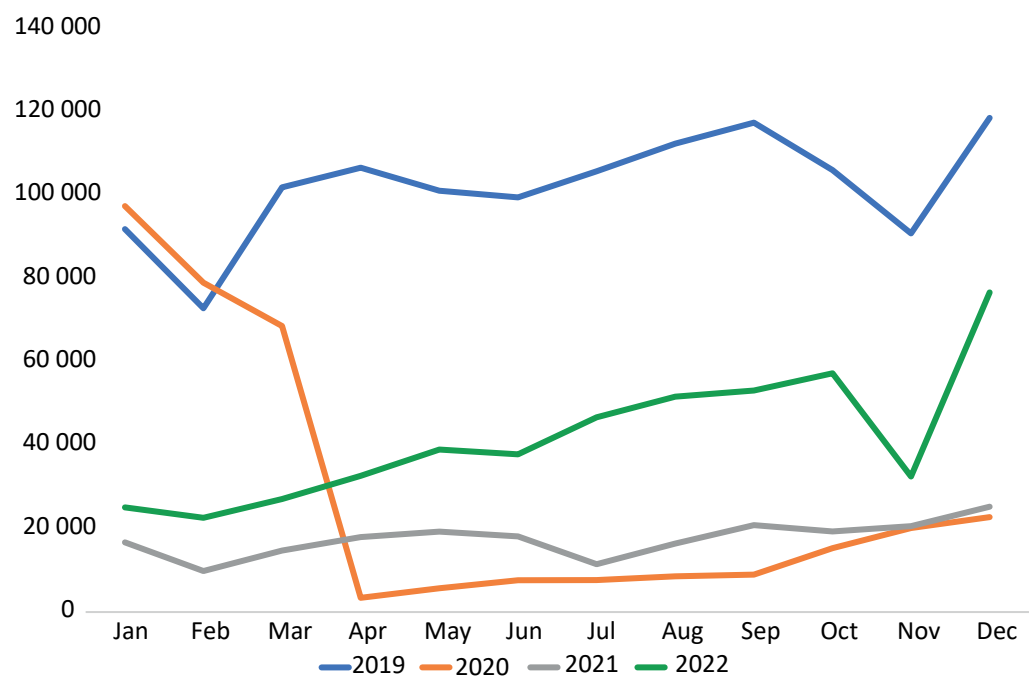
SEASONALITY

6

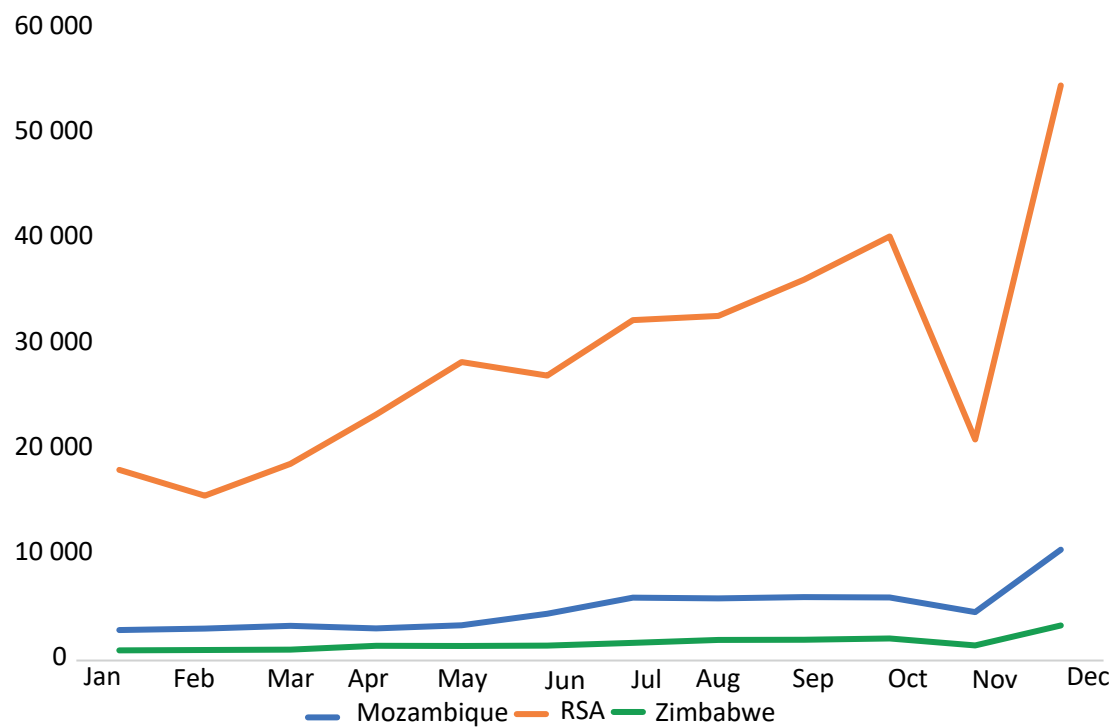


The summer months of October and December were generally the peak periods of travel into the Kingdom for arrivals from the SADC region though a steady growth was recorded from the month of February. The regional market particularly RSA, Mozambique and Zimbabwe remain major boosters of travelers into the Kingdom

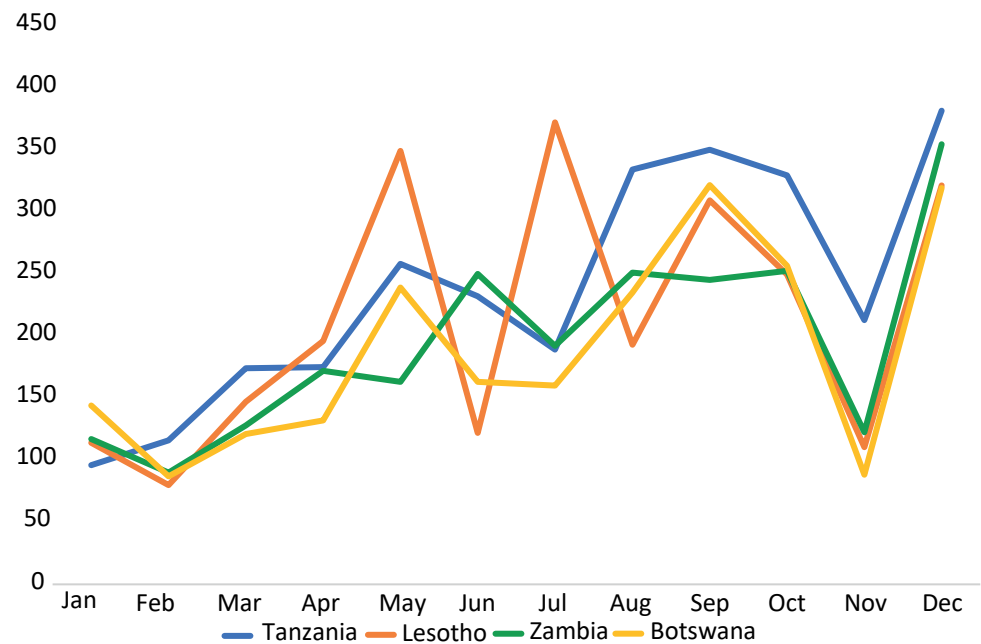
ARRIVALS BY MONTH 2019 - 2022



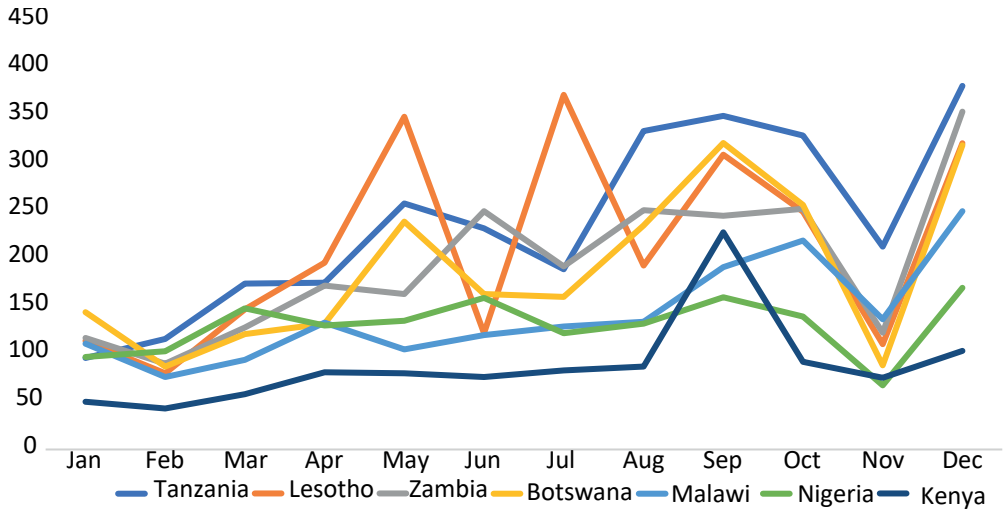
TOP 7 SADC COUNTRIES RSA, MOZAMBIQUE AND ZIMBABWE 2022



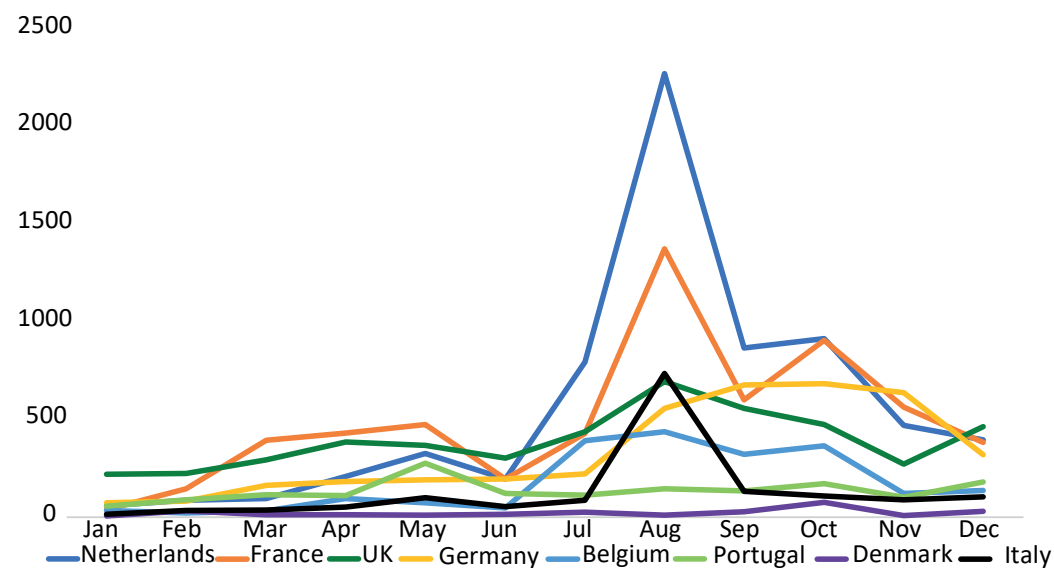
TOP 7 REST OF SADC 2022



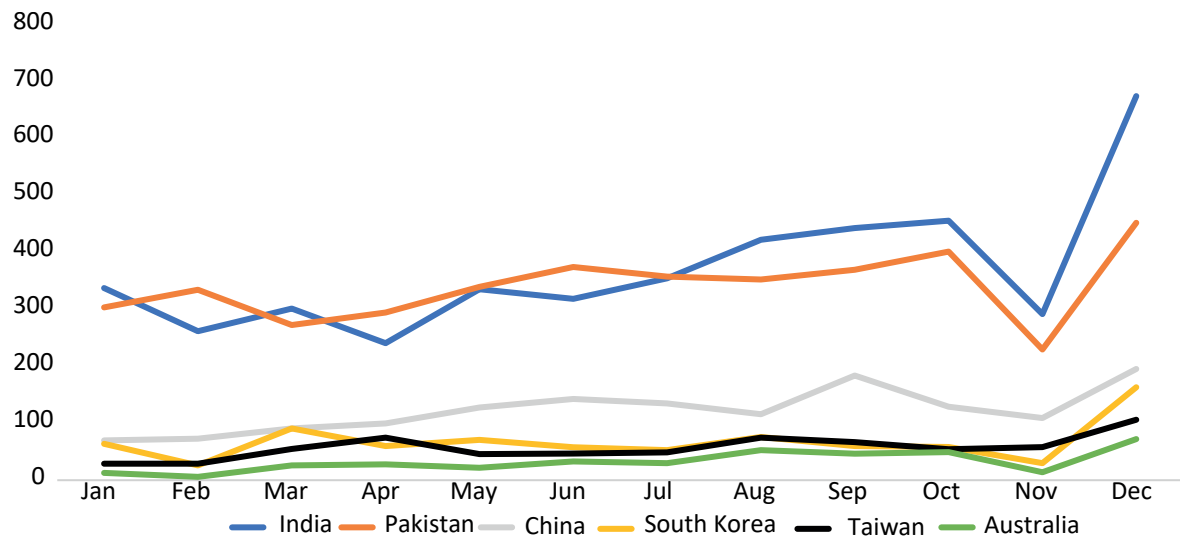
SUB - SAHARA AFRICA ARRIVALS 2022



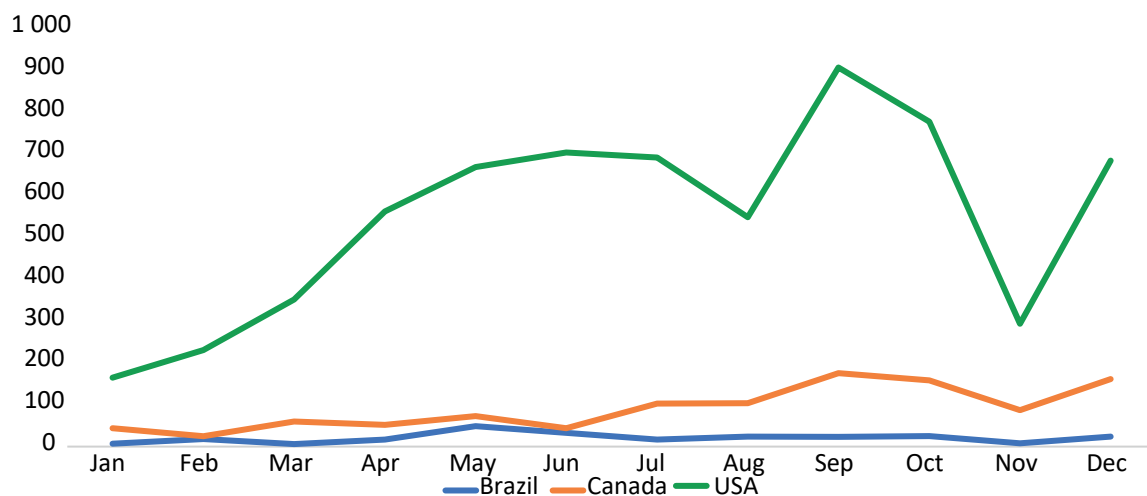
EUROPEAN ARRIVALS 2022



ASIA AND AUSTRALIA 2022



AMERICANS AND ASIA 2022



- The months of February, June and November traditionally have low international visitor traffic as they prelude the peak travel periods during the year.
- Months of August and October were the peak travel periods for overseas travelers as they coincide with summer season in most of these markets.
- With vaccination rates rising, overseas travel enthusiasm continued in the remaining months of 2022, led by cost-conscious and value-driven travel
- Major puller events like the Easters holidays (Mar-Apr), the MTN Bush Fire festival (May) the Umhlanga (Aug-Sept) and Incwala (Dec-Jan) ceremonies
- May and September were peak months for Sub-Sahara region
- The major reason for visitors from Kenya, Malawi and Zambia was generally trainings and conferences.

HOLIDAY PLANNING

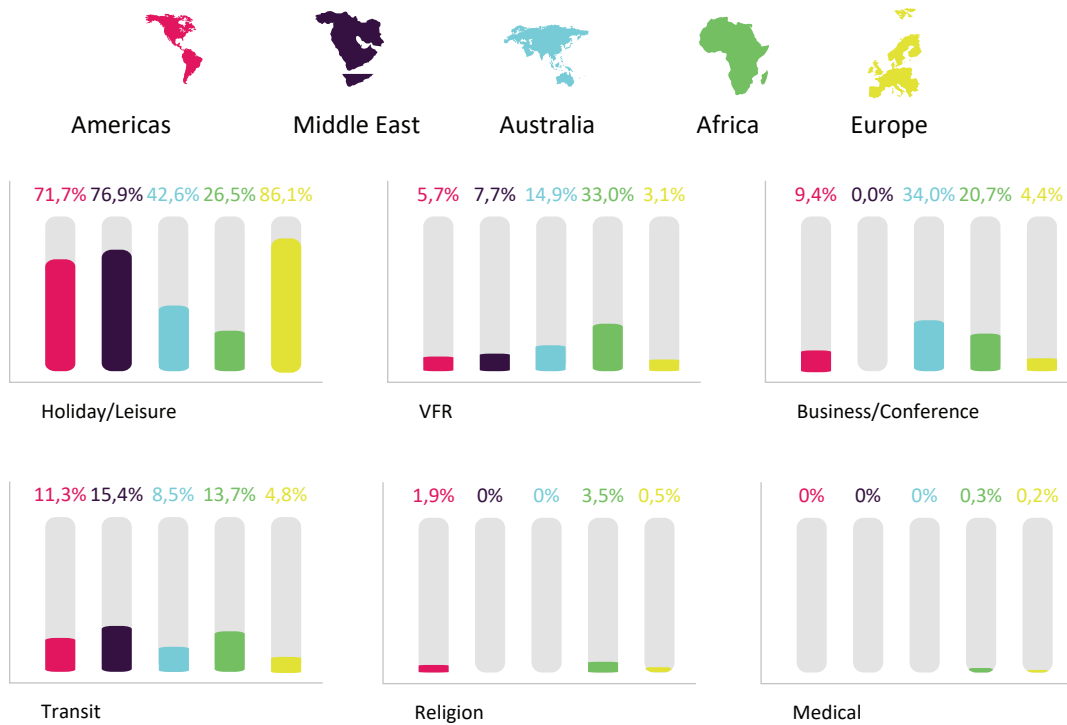
7



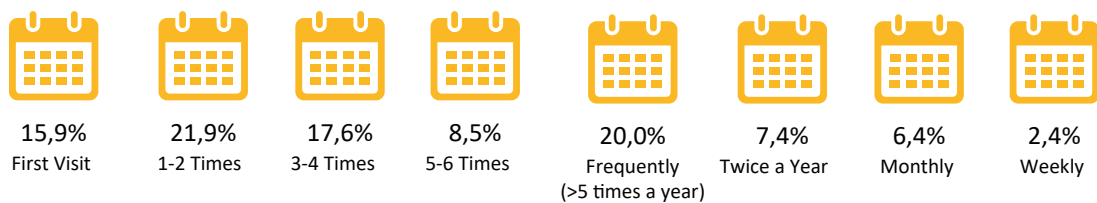
REASON FOR VISIT



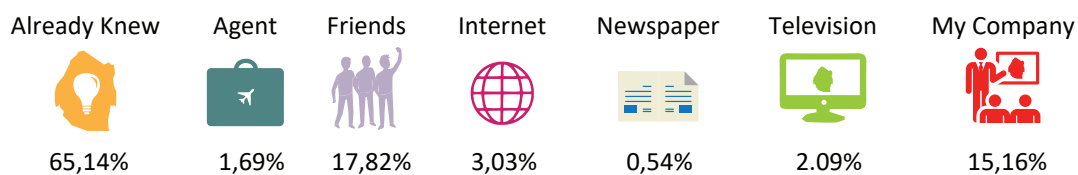
REASON FOR VISIT BY REGION



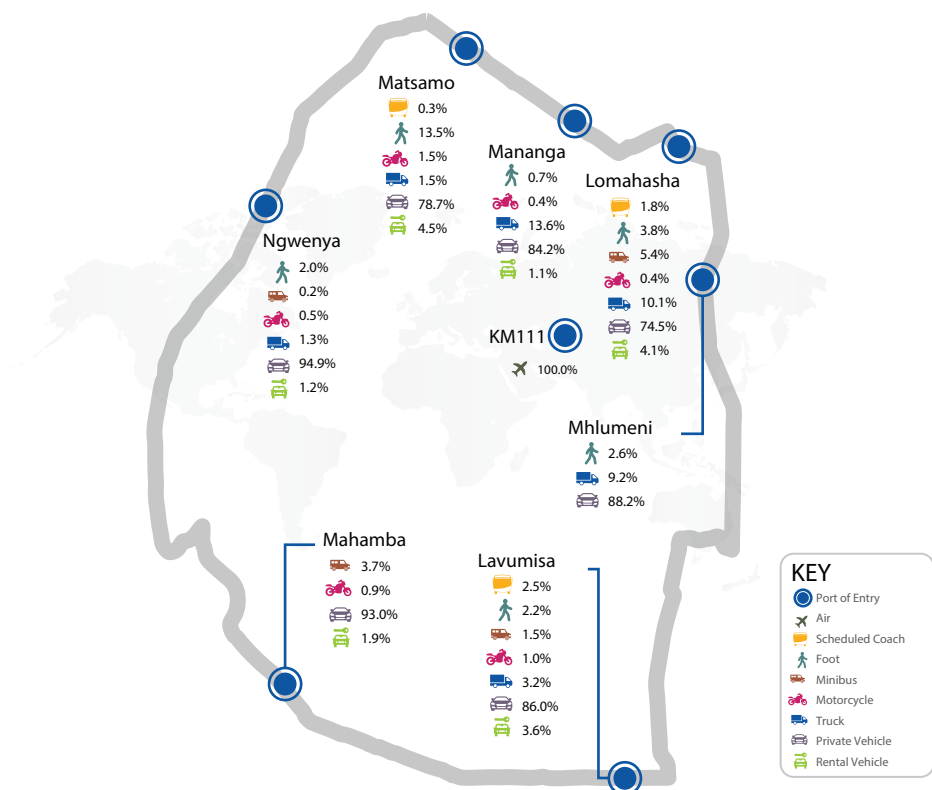
FREQUENCY OF VISIT



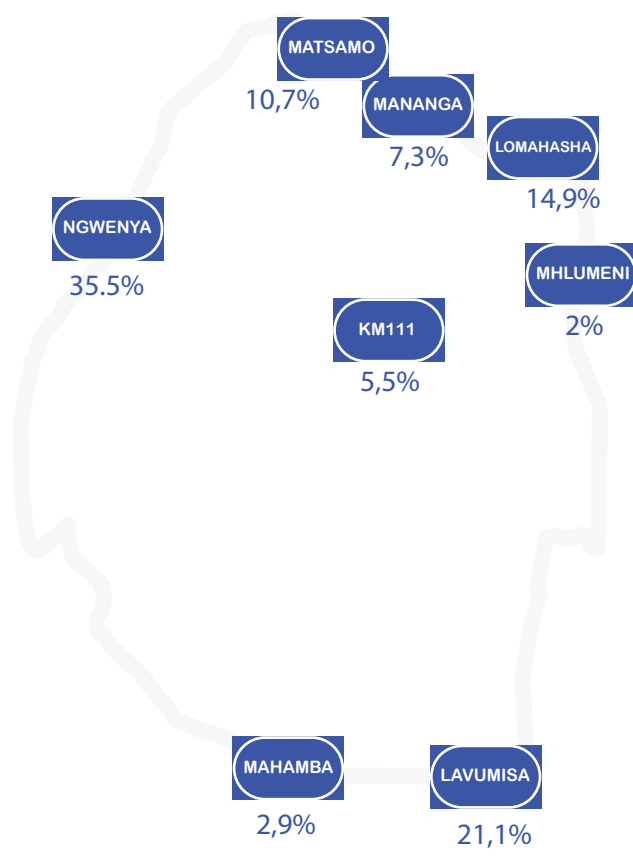
SOURCE OF INFORMATION



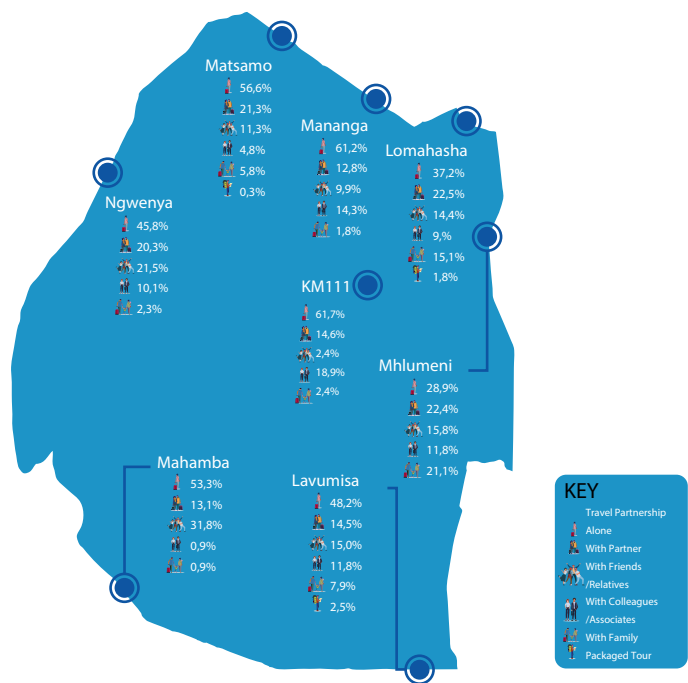
PORT OF ENTRY BY MODE OF TRANSPORT



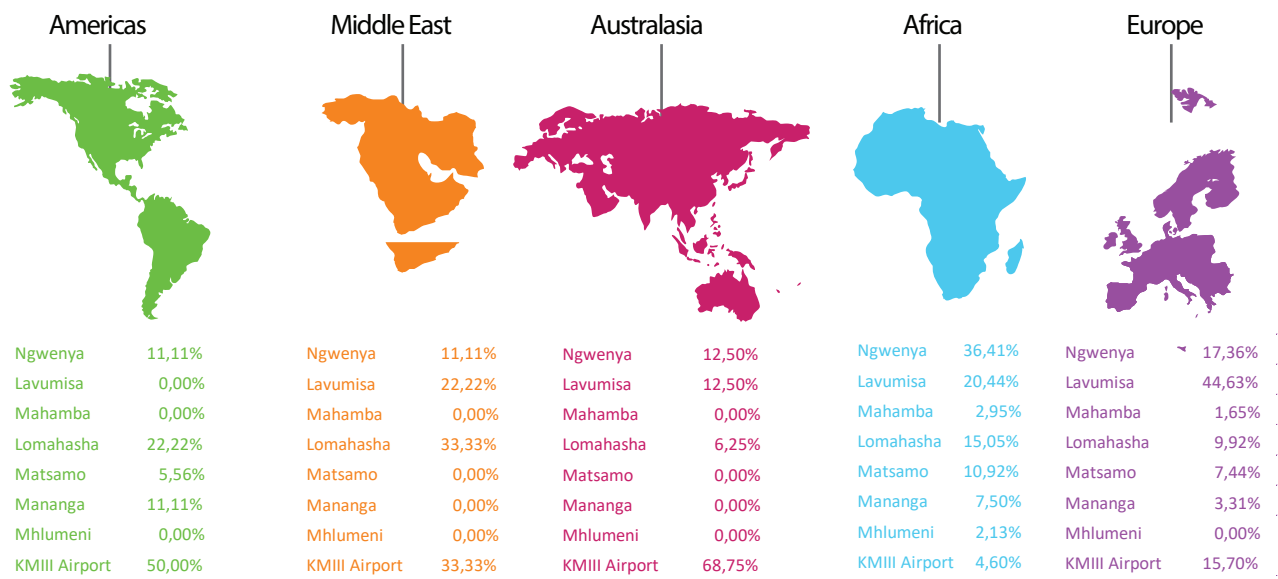
VISITORS BY PORT OF ENTRY



PORT OF ENTRY BY TRAVEL PARTNERSHIP



VISITORS BY PORT OF ENTRY AND REGION



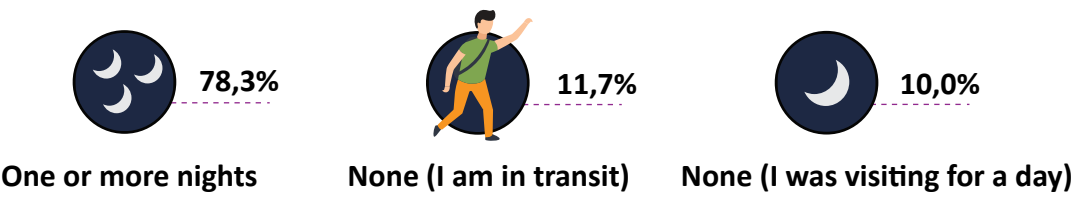
- Holiday was the leading reason for visiting Eswatini in 2022 with 40.4% percent indicating to be in the country for holiday purposes. This constitutes a substantial increase 20.2 recorded in 2021.
- Visitations from overseas markets made up 86.1 percent of holiday visits to the Kingdom followed by visitors from the Americas.
- African visitors mainly arrived for business, holiday, and visiting friends and relatives.
- Visitors that came to the country for medical reasons were primarily African and came from two main markets; South Africa and Mozambique.

STAY IN
ESWATINI

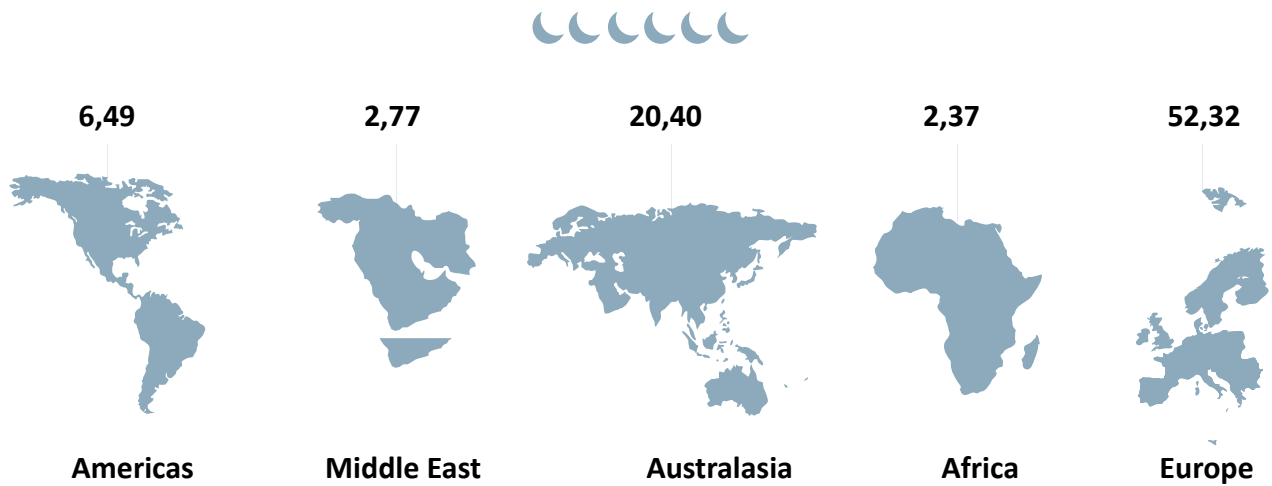
8



NUMBER OF NIGHTS SPENT IN ESWATINI



AVARAGE NUMBER OF NIGHTS BY REGION



SUMMARY OF THE FORMAL ACCOMMODATION SECTOR 2022

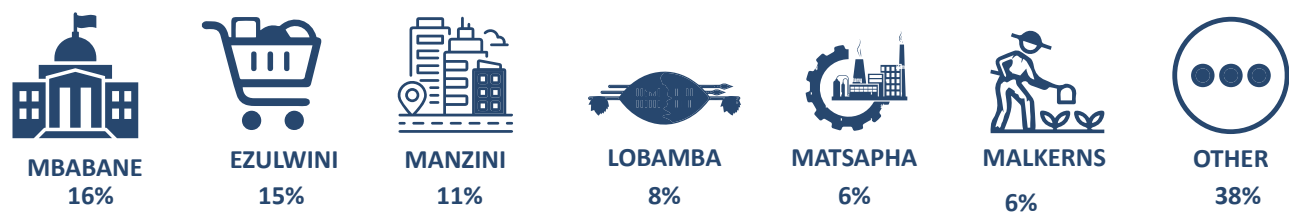
TOTAL BILL E341,937,734.22		TOTAL NUMBER OF GUESTS: 218,177		
 Number of Domestic Tourists 2022	 Number of International Tourists 2022	 Number of Bed-Nights Sold 2022	 Room Nights Sold 2022	 Average Room Occupancy
129,624	88,553	322,909	228,549	29.90%

PLACES VISITED & ACTIVITIES

9



PLACES VISITED



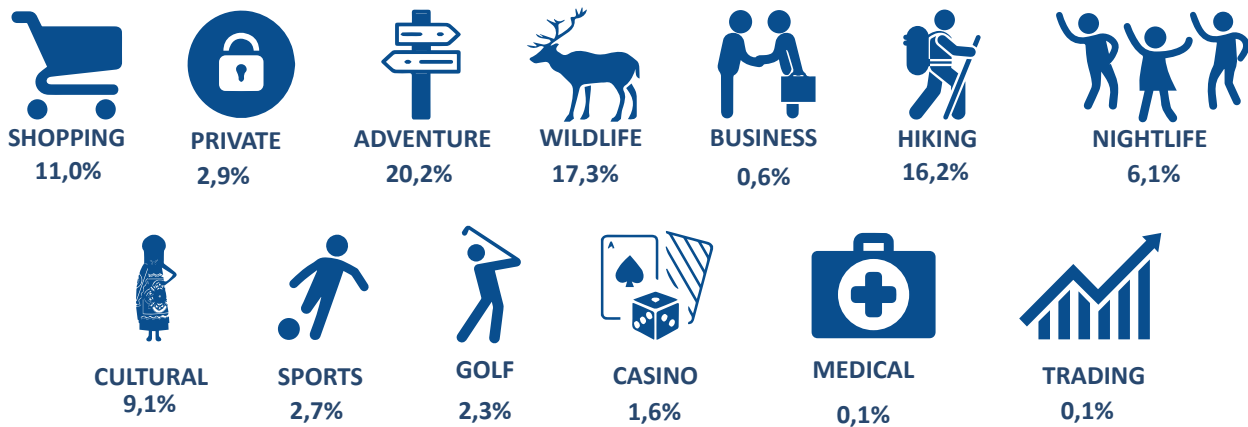
- During the review year, the trend of places most visited was maintained with Mbabane receiving the highest percentage of tourists (16.2%) followed by Ezulwini (15.6%), then Manzini (11.9%). This can be attributed to their location in the country along the main highway, and availability of accommodation and other amenities. They serve as the base point for most tourists.
- Visitor share to Matsapha declined by 4%, as we saw more visits to Lobamba (8.3%) in the second half of the year, the highest numbers came in August.
- First time visitors to Eswatini typically visit the same places, over a fifth visiting Mbabane (21.7%) as well as Ezulwini (21.3%). Manzini, Lobamba and Simunye also had a noticeable percentage of new travellers into Eswatini.

ACTIVITIES ENGAGED IN



- The proportion of visitors engaged in shopping activities declined to 15.8% from 31.1% recorded in the previous year, however it is a connecting activity people engage in as they manoeuvre in the country. Private activities (14.5%) – which includes weddings and funerals were also significant in the review year, and adventure (13.4%).
- A tenth of the visitors came for business but also a similar proportion came for hiking which has attracted a lot of attention especially post covid – people are taking interest in activities that get them outside in nature. It was a hit across all age groups, especially young adults.
- Adventure and Wildlife activities showed a similar trend to hiking, more engagement coming from young adults and pensioners.

ACTIVITIES BY HOLIDAY / LEISURE



- Majority of holiday visitors typically engaged in adventure activities (20.2%), wildlife activities (17.3%), hiking (16.2%) as well as shopping (11%).
- Most non-African visitors showed a trend of liking to engage in adventure, wildlife and interestingly more hiking in this review year. The European market maintained its key interest in Hiking (23.6%), America favoured Wildlife (16.0%) and Australasia engaged in Adventure (18.0%). This is in comparison to visitors from Africa, a majority of whom tend to be engaged in private activities (20.6%) such as weddings, as well as shopping (19.8%) and business (14.7%).

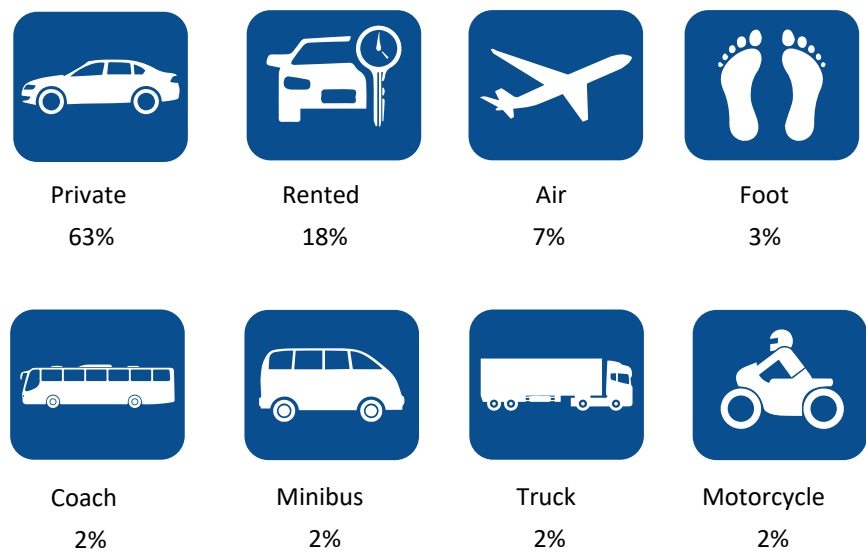
MODE OF TRANSPORT

10



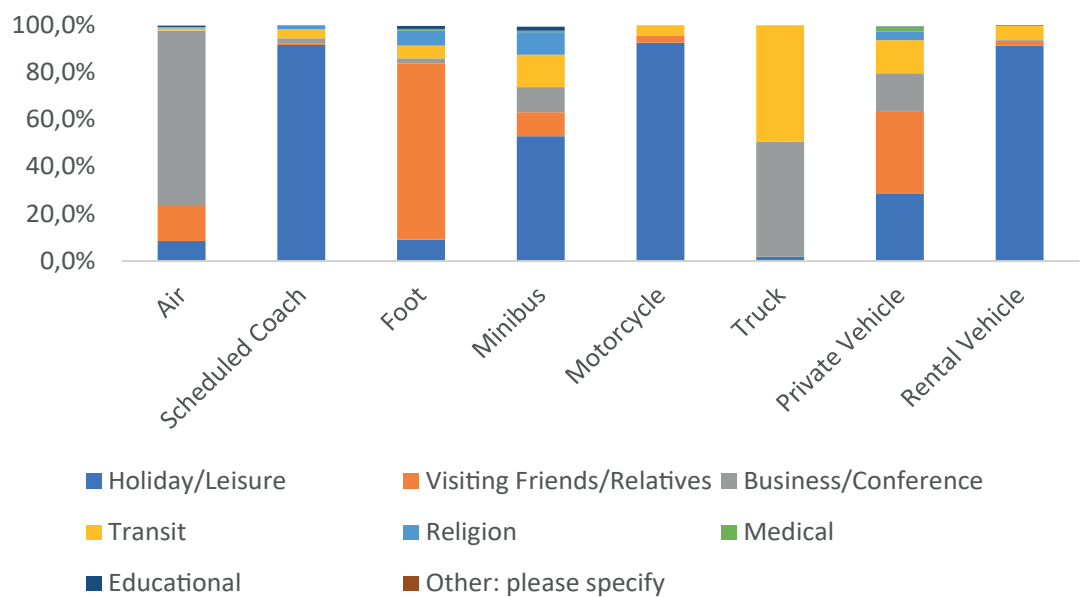
Most visitors into the country preferred using personal vehicle (63%) in 2022, indicating a 19% decline from the previous year. Major share of these travellers moved to rental vehicles that had a 16% increment, this could be attributed to by the rising fuel prices which have made the smaller engine rental cars more favourable.

MODE OF TRANSPORT



- 7% of visitors used air transport into Eswatini, which increased by 2% from the previous year. Most of these travellers came for business (73.8%).
- Majority of scheduled coaches transported visitors that came for holiday similar to rental vehicles (91.3%) and motorcycles (92.6%).

REASON OF VISIT / MODE OF TRANSPORT



- Scheduled coaches recorded most visits between August and November, each month making up more than 10%.
- Aviation had two significant peak seasons, those being February/March and September/October, both making up 20% of air travellers, respectively.

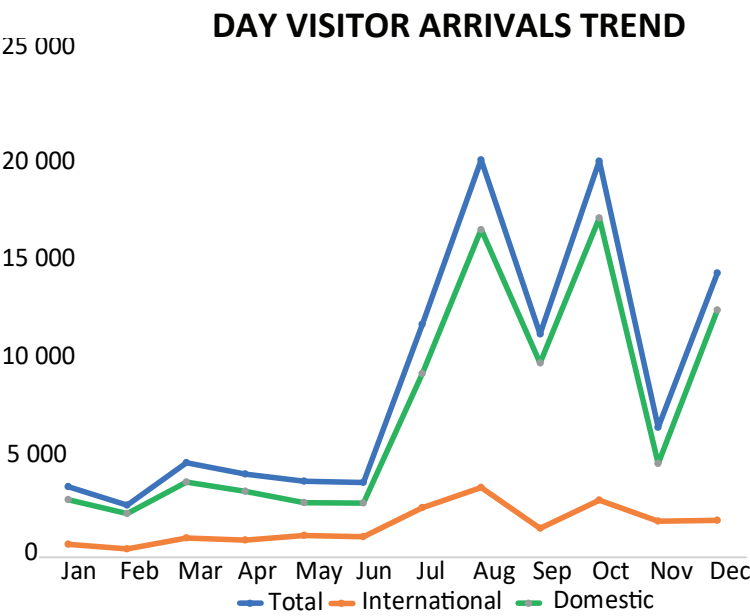
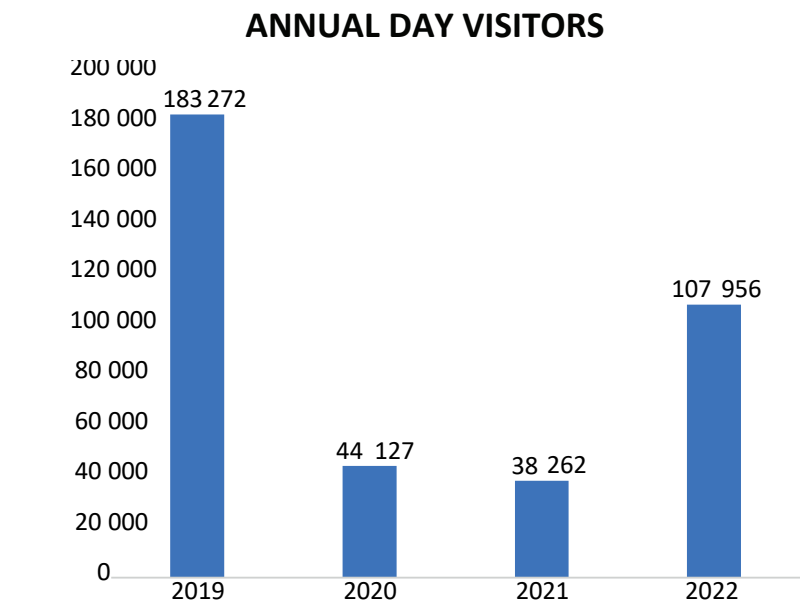
DAY VISITS IN ESWATINI

11



DAY VISITORS

A total of 107,956 day visitors were recorded from 12 facilities in 2022, up 183.4 percent from 38,099 visits the previous year. The domestic market recorded the highest number of visits (88,669) exhibiting a growth of 155.7% recorded year-on-year, with the majority travelling an average distance of 30-50km from the usual place of residence. Visitors from the SADC accounted for 6.6 percent of day visits, while European and American visitors accounted for 9.0 percent and 1.0 percent, respectively. This year saw an average increase of 464.2% regional visits with South Africa, Mozambique and Botswana taking lead for the highest trips. Records for overseas visitors was impressive with Dutch nationals accounting for the highest of visits (2.6%) from international visitors.

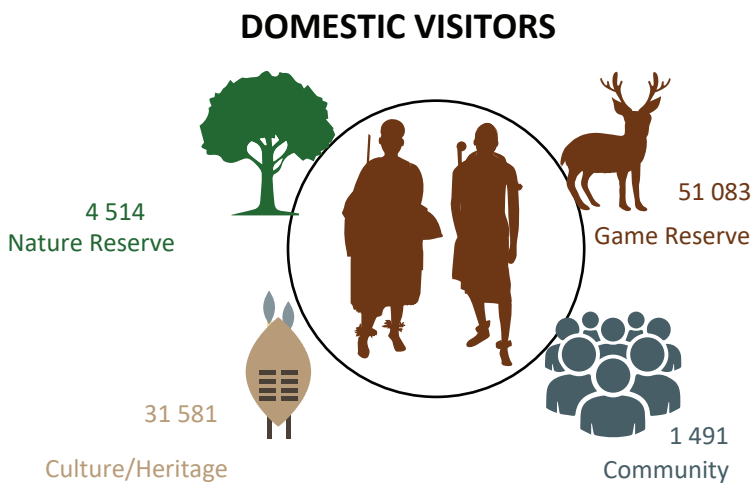


- The summer months of December and October registered higher numbers of trips, while August saw a growth in trip volume. Domestic and International visits were highest in the months of August, October and December.
- Domestic travel was higher between July and October being school children on tour
- Time out with families, friends and relatives were high in December, August and October

ACTIVITIES ENGAGED IN

Over forty percent of international visitors to Eswatini participated in outdoor or nature-based activities comprising of nature, wildlife, culture and heritage and community-based tourism activities. Combined with Emaswati into day visitor facilities, Game viewing (57.2%) and cultural/ heritage sites (35.0%) accounted for the highest number of visits during this period. The trend in terms of visitor volumes varied across the year, with some months recording significantly higher visits.

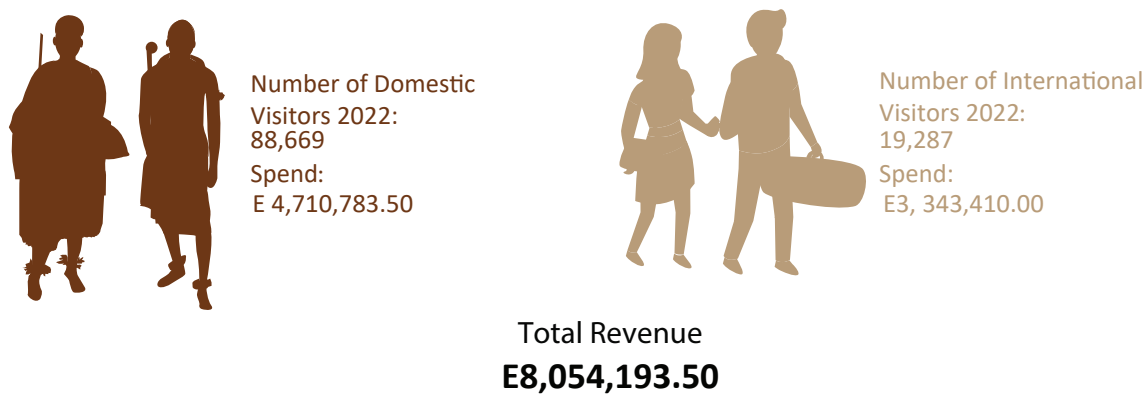
Game Reserves relatively had the most number of visitors, especially by Emaswati, France (73.2%), Netherlands (67.6%) and USA (60.3%). Germany (51.5%) and UK (31.8%) day visitors mostly visited cultural heritage sites as well as Game Reserves. Community Based sites had the least number of day visits.



VISITORS BY COUNTRY

									
	37,8%	24,9%	17,0%	51,5%	30,7%	30,1%	31,8%	6,9%	68,9%
	11,4%	7,5%	9,5%	21,0%	9,1%	9,6%	42,2%	1,3%	16,3%
	0,0%	0,0%	0,0%	0,0%	0,2%	0,0%	2,0%	0,0%	0,0%
	50,8%	67,6%	73,2%	27,4%	60,0%	60,3%	24,0%	98,8%	14,7%

DAY VISITORS SPEND



PACKAGED
TOURS

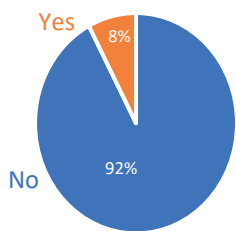
12



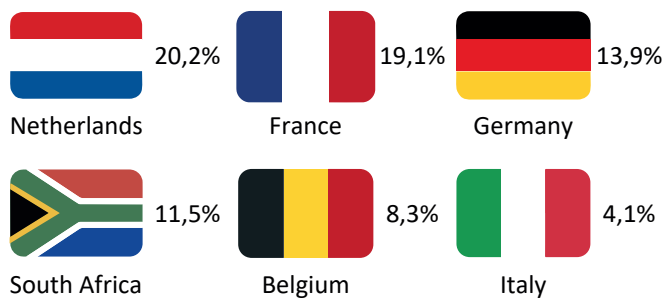
PACKAGED TOURS

- There was a 7% increase in the proportion of visitors that travel on a package tour when visitin Eswatini to 8%.
- The top market sources for package tour visitors, each making up at least 1% of the total package tourers are Netherlands, France, Germany, South Africa, Belgium, United States of America, Italy, Switzerland, UK, Spain and Canada.
- Package tours to the country are mainly joined by ages 25 to 54 years, which are adults. Pensioners made up of only 4.2%.
- Most of them came for holiday (92%).
- Peak months for packaged tours are August (18.5%), October (17.5%), May (11.9%),and September (11.5%).

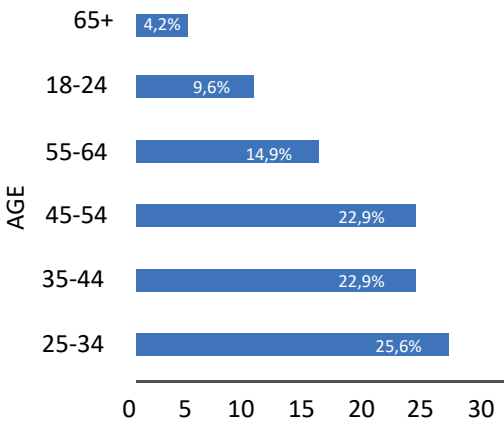
ARE YOU TRAVELLING ON A PACKAGED TOUR



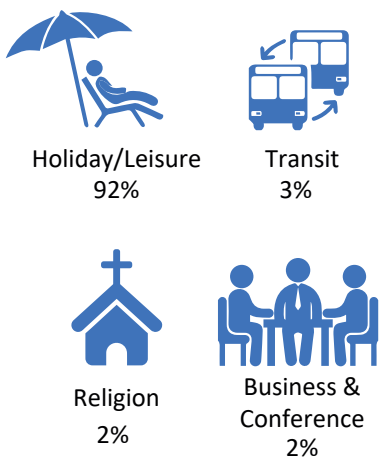
PACKAGE TOUR VISITORS BY COUNTRY OF RESIDENCE



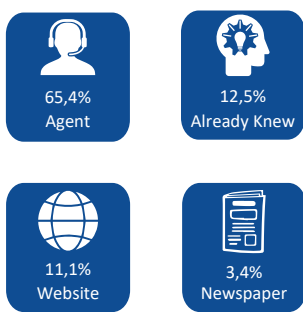
PACKAGE TOUR VISITORS BY AGE



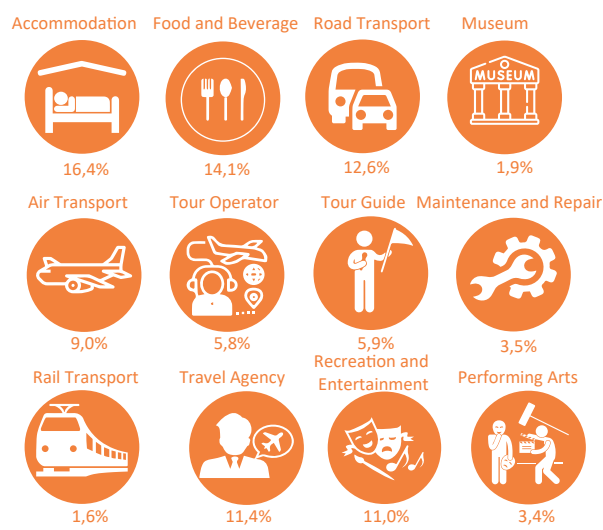
PACKAGE TOUR REASON FOR VISIT



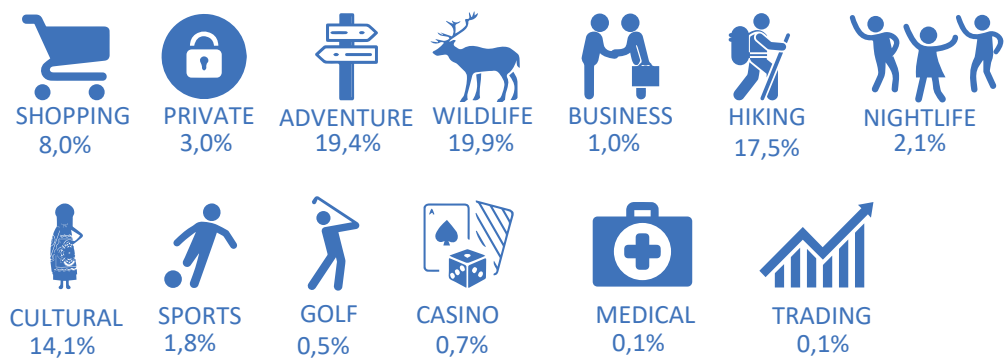
SOURCE OF INFORMATION



PACKAGE TOUR ITEMS



ACTIVITIES INCLUDED ON PACKAGE TOUR

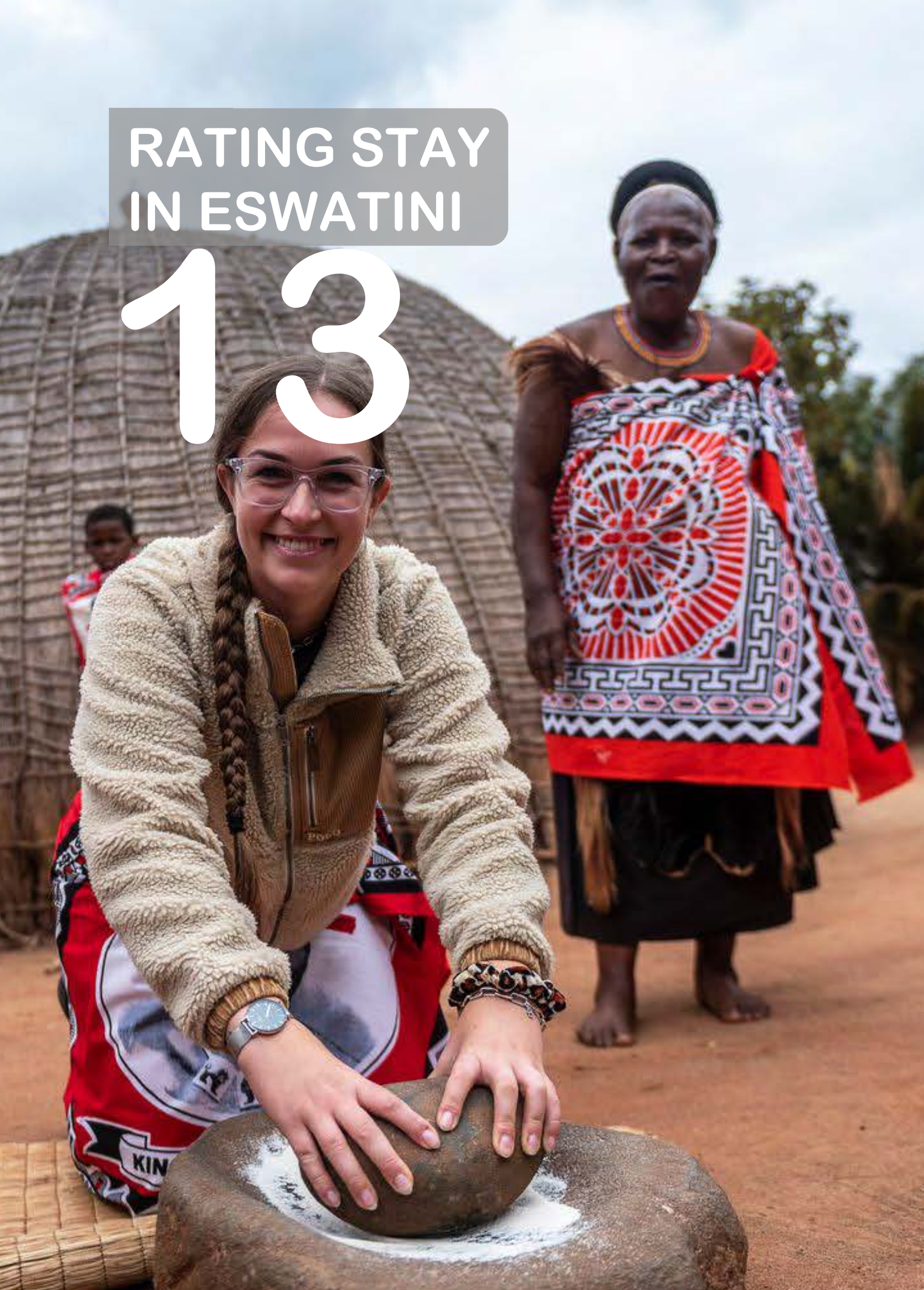


VISITORS TRAVELING ON PACKAGED TOUR



RATING STAY
IN ESWATINI

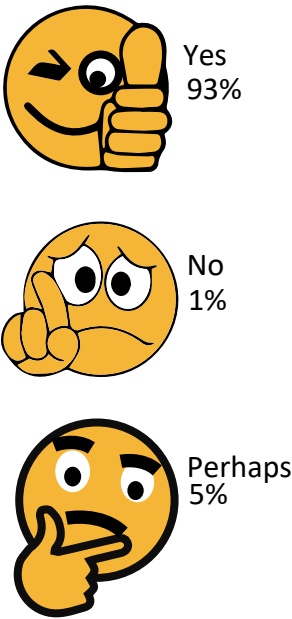
13



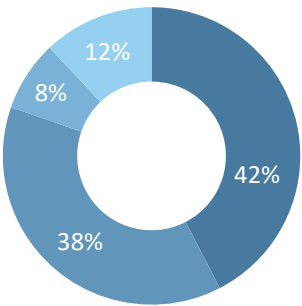
RATING STAY IN ESWATINI

- There was a 11.4% decline in visitors that found the accommodation they used; safety and security; availability of information; border control services and customer service in general to be excellent (33.8%). Most visitors rated these attributes as good (45.2%).
- 93% travellers would recommend Eswatini for a holiday-visit showing a 3% improvement from last year.
- Leading perceptions of the country were still friendly people, beautiful scenery and her ‘kingdom’ status. Other mentioned perceptions were unsafety/unrest, mountainous, strict police and rules as well as good medical services, especially the eye clinic in Siteki.

WOULD YOU RECOMMEND ESWATINI

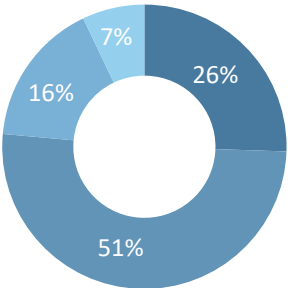
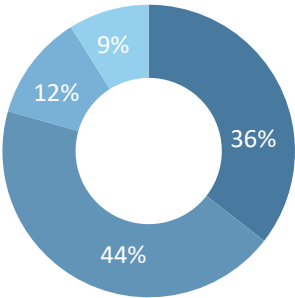


ACCOMMODATION



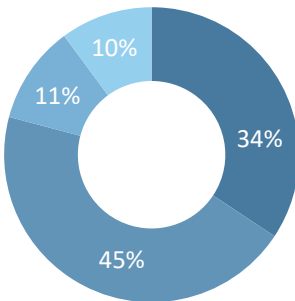
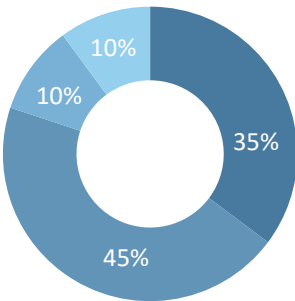
BORDER CONTROL SERVICES

AVAILABILITY OF INFORMATION

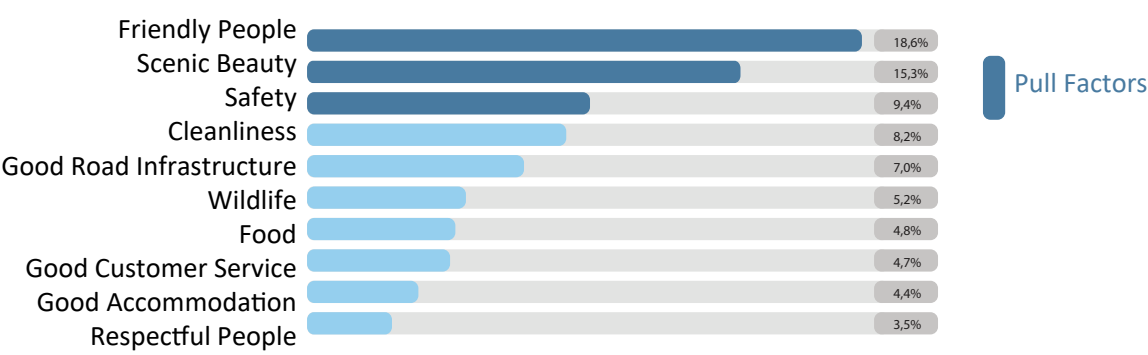


SECURITY/SAFETY

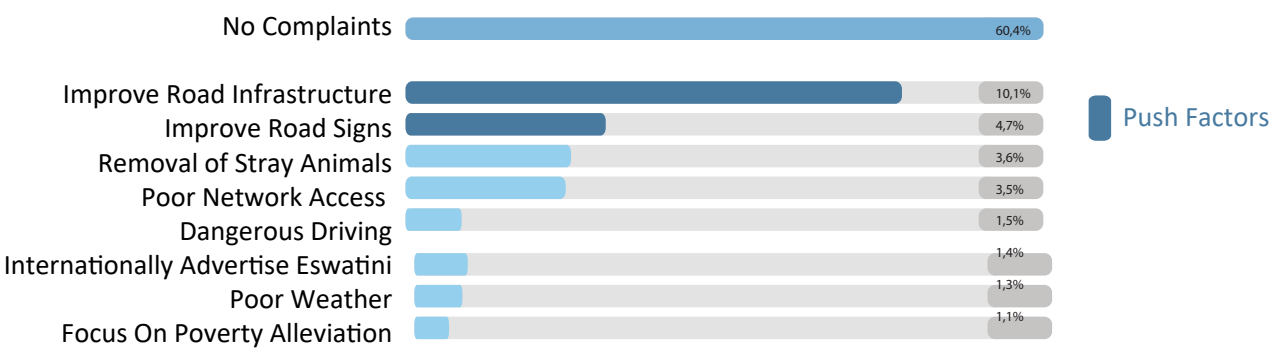
CUSTOMER SERVICE IN GENERAL



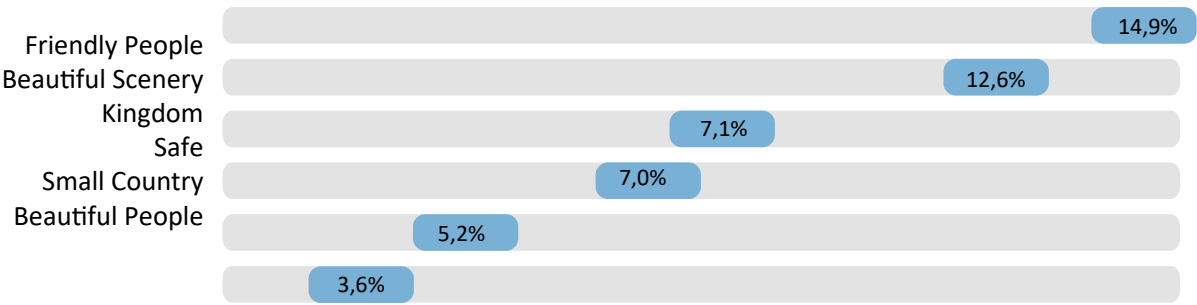
VISITOR HIGHLIGHTS



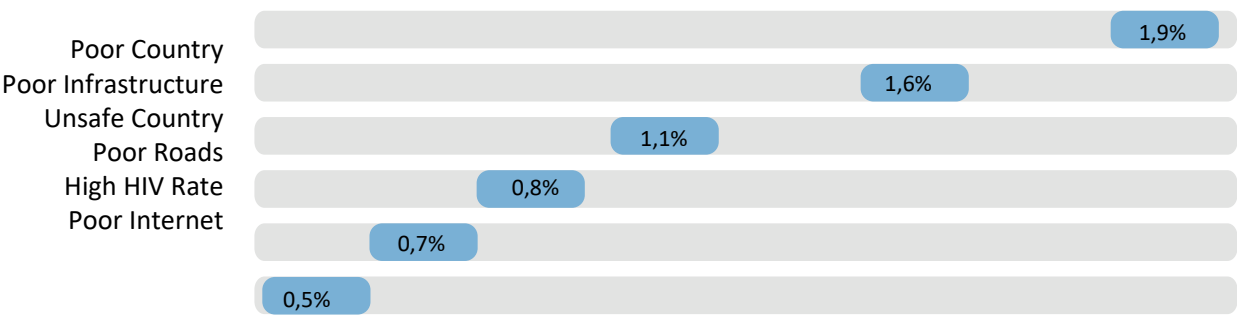
VISITOR COMPLAINTS



POSITIVE PERCEPTIONS ABOUT ESWATINI



NEGATIVE PERCEPTIONS ABOUT ESWATINI



- Safety (9.4%) was part of the top three highlights for the review year, following friendliness (18.6%) and scenic beauty (15.3%). Other mentioned highlights were entertainment/vibe in the country as well as the sugar museum/mill.
- Travellers that had complaints mentioned the need to fix road infrastructure (10.1%), improve road signage (4.7%), remove stray animals (3.6%) as well as improvement of network access and WIFI (3.5%) especially in the rural areas. Other mentioned issue were need for rest stations and restaurants near airports and along the roads.

OUTLOOK

14



GLOBAL OUTLOOK

Throughout most of 2022, the travel industry saw its demand and performance metrics climb steadily. As pandemic conditions improved, tourism characteristic products exhibited different levels of growth, thus recovery in 2022 varied greatly. For instance, hotels and restaurants in much of the world displayed a wave of pent-up leisure demand, thus returning toward healthy business. Accommodation facilities were able to achieve reasonable occupancy rates and revenue per available room (RevPAR), however, still below 2019 levels.

Overall, the future outlook is positive and the tourism sector is once again showing its resilience and ability to bounce back. Despite the difficulties the sector has been facing, projections point to a strong short-term to medium-term growth. According to UNWTO, global tourism is set to grow on average by 80% to 95% of pre-pandemic levels in 2023, to outpace the growth of the overall economy. For this reason, global tourism GDP is anticipated to return to 2019 levels by the mid 2024. Swift recovery and sustained growth will be strengthened through collaborative partnerships between public office and industry players in exploring trends shaping the recover. Furthermore, destinations will need to focus on, amongst others, offering safe travel experiences, personalized holidays, flexibility in cancellation policies and capitalizing on the MICE market.

THE YEAR AHEAD

Presently, the Eswatini visitor economy is projected to fully rebound to record 2019 revenue levels by 2024. The resurgence of international travel – which had been muted during the emergence of covid-19 until the first quarter of 2022 – domestic tourists will gradually recede as the driving force behind the recovery around the world. For this reason, it is anticipated that domestic travel will account for nearly 40% of Eswatini's tourism revenue in 2023.

However, despite 2022 being a year characterized by pent-up demand, travel experts caution that 2023 is expected to be a year of coming to grips with some complicated realities facing travel. Significant challenges noted as coming to the fore include rising energy prices, consumer financial anxiety, labor shortage affecting all travel segments, and climate change quandaries. To ensure that shortages do not remain an issue in the longer term, it will be important for businesses and governments alike to implement and sustain policies that facilitate flexible and remote work, upskill and reskill the workforce, promote education and apprenticeships, and strengthen collaboration at all levels, whilst leveraging technological and digital solutions.

The value of face-to-face meetings cannot be underestimated and they will never be completely replaced by online meetings. MICE tourism has the potential to bring large quantities of high spending visitors to a destination, thereby significantly increasing tourism revenues. Furthermore, the surge in 'workation holidays' enabled by remote and flexible working offers new opportunities to travel providers and destinations. Given that business travel is vital for tourism growth in Eswatini, it is thus important that all stakeholders collaborate and explore opportunities that will aid the sector's recovery.

COVID-19 has altered the way we live, work and travel, and shifted traveller requirements, expectations, and preferences in the process. The travel industry is therefore moving from a year defined by return and resurgence into one that requires recalibration and repositioning. Overall, the next two years in the travel industry will be defined by the basics—product, performance, and price.

Tourism and travel experts highlight the underlisted factors as likely to emerge in 2023:

- Travellers are showing a preference to travel to less crowded and even unfamiliar destinations. As such, there has been increased interest in exploring secondary destinations and nature.
- Travellers have become more committed to sustainability, which in turn is affecting their travel choices. A brighter light has been also been shone on wellness and over- all health, driving more consumers to seek out further wellness experiences.
- Laptop luggers present a lucrative opportunity for travel. And this pattern could lead to a positive feedback loop, as more providers mold their offerings to attract this traveler, giving travelers more incentive to take advantage.
- Many travel providers have recognized the ascent of this trend and are tailoring their offerings to meet the new needs of this group. Some airlines are rethinking their route maps to accommodate growing hybrid business models and leisure travel. Hotel brands that predominantly catered to corporate travelers are investing in better remote-work infrastructure, changing room layouts for more in-room workspace, offering a wider range of services and activities, and so on, to lure the leisure traveler.
- Private rentals are anticipating longer stays and more international demand going forward and attribute it to rising remote and hybrid work.
- Domestic travel will continue to be driven by the younger generations
- Travelers will have an increased demand for longer stays, fee-free cancellations, and enhanced health and hygiene measures.

A close-up photograph of a bird, likely a species of starling, perched on a dark, horizontal branch. The bird has a grey head with a prominent orange beak and a large, dark eye. Its body is primarily brown with some greyish-blue feathers on its wings and back. The background is a soft, out-of-focus green, suggesting a natural, leafy environment. The text "ANNEX" is overlaid on the bird's head in a white, sans-serif font, and the number "15" is overlaid on the bird's body in a large, white, sans-serif font.

ANNEX

15

ARRIVALS BY COUNTRY

Eswatini Tourism Statistics 2022 - Arrivals by country													
COUNTRY OF RESIDENCE	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP	OCT	NOV	DEC	TOTAL
AFRICA	23 159	20 532	24 302	29 268	34 859	34 513	41 733	42 601	46 709	50 595	28 279	71 155	447 706
Botswana	144	87	121	132	239	163	160	235	321	257	88	319	2 266
Kenya	50	43	58	81	80	76	83	87	228	92	75	103	1 056
Lesotho	114	80	147	196	349	122	372	193	309	249	110	321	2 563
Malawi	111	76	94	133	105	120	129	134	191	219	137	250	1 699
Mozambique	2 894	3 044	3 304	3 047	3 353	4 444	5 975	5 903	6 036	5991	4599	10536	59 126
Nigeria	97	103	148	130	135	159	122	132	160	139	67	170	1 562
RSA	18 131	15 667	18 697	23 377	28 373	27 091	32 349	32 759	36 207	40299	21011	54667	348 628
Tanzania	96	116	174	175	258	232	189	334	350	329	213	381	2 847
Zambia	117	90	128	172	163	250	192	251	245	252	122	354	2 337
Zimbabwe	968	1 003	1 045	1 396	1 380	1 421	1 689	1 967	1 982	2106	1439	3329	19 726
Other Africa	437	223	386	429	424	435	473	606	679	661	417	725	5 894
NORTH & SOUTH AMERICA	231	334	439	649	810	801	844	713	1 161	996	409	926	8 312
Brazil	7	18	6	17	49	33	17	24	23	25	8	24	252
Canada	44	25	60	52	73	44	103	104	176	159	87	162	1 088
USA	165	231	352	563	669	704	692	549	907	778	294	685	6 589
Other America	15	60	21	17	19	20	32	36	54	34	19	56	384
MIDDLE EAST	24	29	35	21	32	36	45	79	71	115	49	61	598
Kuwait	0	0	0	0	0	0	0	0	3	0	0	0	3
Iran	5	5	0	2	8	1	0	1	7	7	3	8	47
Israel	10	10	9	11	7	27	37	70	43	99	37	42	402
Saudi Arabia	0	0	10	0	0	1	0	0	0	0	0	0	11
UAE	0	1	0	0	0	0	3	0	0	0	0	0	4
Other Mid East	9	13	16	8	17	7	5	8	18	9	9	11	130
ASIA & AUSTRALIA	978	862	1 017	1 042	1 155	1 188	1 199	1 305	1 383	1 347	860	1 976	14 313
Australia	13	6	26	28	22	33	30	53	47	49	14	72	394
China	70	73	91	100	128	143	135	116	184	129	109	196	1 475
India	338	262	302	241	336	319	355	423	443	457	292	675	4 444
Pakistan	304	335	273	295	340	375	358	353	370	402	230	453	4 088
Philippines	10	9	11	49	29	19	25	17	17	16	7	71	281
South Korea	64	26	91	60	71	58	53	76	60	59	30	164	811
Taiwan	29	29	55	75	46	47	49	75	67	55	58	106	691
Other Asia	150	122	168	194	183	194	194	192	194	181	119	239	2 130
EUROPE	710	863	1 336	1 728	2 137	1 333	2 909	6 995	3 827	4 248	2 912	2 615	31 612
Belgium	34	22	33	96	75	48	391	439	321	367	122	137	2 085
France	39	145	394	432	475	197	429	1 375	600	906	563	382	5 938
Germany	74	82	164	183	192	196	223	557	677	685	637	321	3 992
Italy	16	34	37	53	101	54	88	736	132	109	88	105	1 554
Netherlands	58	86	95	208	327	197	796	2 272	868	914	470	396	6 687
Norway	37	9	23	18	12	10	12	10	23	23	31	16	225
Portugal	56	90	116	111	276	121	114	145	134	173	102	181	1 619
Sweden	28	11	16	16	22	10	5	11	18	34	31	67	270
Switzerland	33	13	24	52	38	21	104	88	91	147	219	109	939
UK	220	224	293	385	367	303	438	695	557	476	273	464	4 695
Other Europe	115	147	141	174	252	176	309	667	404	414	374	436	3 609
GRAND TOTAL	25 102	22 620	27 129	32 708	38 993	37 871	46 730	51 693	53 151	57 301	32 509	76 734	502 541

Arrivals from Selected Markets

CHARACTERISTICS	Botswana			Kenya			Lesotho		
	NO.	%	%CHG	NO.	%	%CHG	NO.	%	%CHG
TOTAL ARRIVALS	2 266	100,0%	114,8%	1 056	100,0%	92,3%	2 563	100,0%	93,7%
MODE OF TRAVEL	2 266		114,8%	1 056			2 563		
Air	1 006	44,4%	114,8%	895	84,8%	92,3%	466	18,2%	357,9%
Land		55,6%	114,8%	161	15,2%	92,3%	2 097	81,8%	71,7%
GENDER	2 266		114,8%	1 056			2 563		
Male	2 014	88,9%	38,8%	606	57,4%		1 005	39,2%	-1,2%
Female	252	11,1%	114,8%	450	42,6%		1 558	60,8%	409,9%
AGE GROUP	2 266		114,8%	1 056			2 563		
<18	27	1,2%					100	3,9%	
18-24	27	1,2%					100	3,9%	-1,8%
25-34	394	17,4%	236,4%	332	31,4%		905	35,3%	121,6%
35-44	870	38,4%	6,0%	372	35,2%		705	27,5%	15,4%
45-54	605	26,7%	416,1%	274	25,9%		602	23,5%	491,8%
55-64	342	15,1%		59	5,6%		151	5,9%	48,6%
65+				20	1,9%		0		
LENGTH OF DAYS	2 266		114,8%	1 056	%		2 563		
Under 1 day							115	4,5%	13,2%
1 Day	54	2,4%	-53,6%	161	15,2%	221,3%	349	13,6%	242,2%
2 Days	499	22,0%	112,9%	161	15,2%		935	36,5%	359,2%
3 Days	607	26,8%	159,3%	190	18,0%	28,2%	815	31,8%	166,7%
4 Days	165	7,3%	41,3%	96	9,1%	92,3%	233	9,1%	
5 Days	276	12,2%		128	12,1%	-14,7%	115	4,5%	13,2%
6 Days	276	12,2%		96	9,1%	92,3%			-100,0%
7 Days	111	4,9%		64	6,1%				
8- 10 Days	111	4,9%		32	3,0%				
11 -14 Days	111	4,9%	-52,6%	64	6,1%	28,9%			-100,0%
15 - 29 Days				64	6,1%				-100,0%
30- 59 Days									
60 Days & Over	54	2,4%				-100,0%			
Av. Length of Stay (Days)	6,9		26,5%	5,1		-56,2%	2,41		-55,9%
Visitor Nights	15 690		171,6%	5 343		-15,7%	6 177		-14,5%

CHARACTERISTICS	Malawi			Mozambique			Nigeria		
	NO.	%	%CHG	NO.	%	%CHG	NO.	%	%CHG
TOTAL ARRIVALS	1 699	100,0%	92,0%	59 126	100,0%	-44,5%	1 562		79,1%
MODE OF TRAVEL	1 699			59 126			1 562		
Air	1 045	61,5%	60,2%	355	0,6%	-67,6%	1 172	75,0%	437,4%
Land	654	38,5%	181,0%	58 771	99,4%	-44,4%	391	25,0%	-40,3%
GENDER	1 699			59 126			1 562		
Male	1 176	69,2%	215,6%	35 416	59,9%	-31,3%	1 406	90,0%	61,2%
Female	523	30,8%	2,1%	23 710	40,1%	-62,9%	156	10,0%	
AGE GROUP	1 699			59 126			1 562		
<18				5 972	10,1%				
18-24	65	3,8%	38,6%	3 725	6,3%	-8,0%	312	20,0%	
25-34	457	26,9%	390,6%	13 244	22,4%	-34,7%			
35-44	590	34,7%	-2,9%	18 388	31,1%	-63,6%	469	30,0%	
45-54	457	26,9%	227,1%	10 997	18,6%	-43,6%	781	50,0%	
55-64	131	7,7%		4 494	7,6%	243,1%			
65+				2 306	3,9%	12,4%			
LENGTH OF DAYS	1 699			59 126			1 562		
Under 1 day	652	38,4%	249,4%	22 113	37,4%	-70,6%	195	12,5%	-10,4%
1 Day			-100,0%	12 535	21,2%	-6,0%	391	25,0%	
2 Days				15 491	26,2%	48,6%			
3 Days	131	7,7%	178,9%	5 913	10,0%	93,0%	195	12,5%	
4 Days			-100,0%	887	1,5%	368,0%	195	12,5%	-10,4%
5 Days	131	7,7%	40,8%	591	1,0%	510,7%			
6 Days	392	23,1%	736,7%	296	0,5%	159,1%			
7 Days			-100,0%	414	0,7%	233,1%			
8- 10 Days	262	15,4%	181,6%	296	0,5%	24,9%			-100,0%
11 -14 Days	131	7,7%		118	0,2%	327,1%			
15 - 29 Days			-100,0%	296	0,5%	-74,4%			
30- 59 Days			-100,0%	59	0,1%	66,6%	391	25,0%	79,1%
60 Days & Over				118	0,2%	11,0%	195	12,5%	
	4,2		-45,3%	2,22		137,8%	27,13		112,8%
Visitor Nights	7 187		4,9%	131 260		32,1%	42 377		281,2%

Arrivals from Selected Markets

CHARACTERISTICS	NO.	RSA %	%CHG	NO.	Tanzania %	%CHG	NO.	Zambia %	%CHG	NO.	Zimbabwe %	%CHG
TOTAL ARRIVALS	348 628	100,0%	136,0%	2 847	100,0%	164,6%	2 337	100,0%	98,4%	19 726	100,0%	88,1%
MODE OF TRAVEL	348 628			2 847			2 337		98,4%	19 726		
Air	18 826	5,4%	339,4%	1 779	62,5%	313,4%	2 003	85,7%	154,9%	15 662	79,4%	105,5%
Land		94,6%	129,9%	1 068	37,5%	65,4%	334	14,3%	-14,8%	4 064	20,6%	41,9%
GENDER	348 628			2 847			2 337		98,4%	19 726		
Male	207 085	59,4%	92,8%	2 372	83,3%	267,3%	1 547	66,2%	96,9%	10 987	55,7%	92,3%
Female	141 543	40,6%	250,9%	475	16,7%	10,5%	790	33,8%	101,4%	8 739	44,3%	83,2%
AGE GROUP	348 628			2 847			2 337		98,4%	19 726		
<18	21 266	6,1%								651	3,3%	
18-24	18 129	5,2%	268,8%	948	33,3%		35	1,5%		428	4,9%	-55,1%
25-34	66 239	19,0%	90,3%	632	22,2%	193,7%	411	17,6%		1 302	6,6%	36,6%
35-44	99 010	28,4%	87,4%	316	11,1%	46,8%	790	33,8%	-32,9%	3 551	18,0%	-37,9%
45-54	82 625	23,7%	113,9%	791	27,8%	22,6%	928	39,7%		7 752	39,3%	713,2%
55-64	47 413	13,6%	247,5%	159	5,6%		173	7,4%		3 886	19,7%	103,8%
65+	13 945	4,0%	379,3%							1 618	8,2%	
LENGTH OF DAYS	348 628		136,0%	2 847			2 337		98,4%	19 726		
Under 1 day	90 643	26,0%	256,7%				84	3,6%	-78,6%			-100,0%
1 Day	55 780	16,0%	142,0%	1 424	50,0%		84	3,6%		572	2,9%	
2 Days	101 102	29,0%	136,8%	356	12,5%		166	7,1%		5 247	26,6%	449,9%
3 Days	55 083	15,8%	115,5%				502	21,5%	27,5%	2 900	14,7%	51,9%
4 Days	21 615	6,2%	55,6%			-100,0%	500	21,4%		2 328	11,8%	22,0%
5 Days	8 367	2,4%	102,3%	712	25,0%	65,4%	500	21,4%	27,5%	2 900	14,7%	514,5%
6 Days	4 881	1,4%	83,5%				166	7,1%		1 736	8,8%	267,9%
7 Days	2 440	0,7%	-2,8%							1 164	5,9%	146,6%
8- 10 Days	2 789	0,8%	-5,6%				84	3,6%		572	2,9%	-59,9%
11 -14 Days	2 440	0,7%	65,2%			-100,0%	166	7,1%		1 736	8,8%	83,9%
15 - 29 Days	2 440	0,7%	18,0%							572	2,9%	21,2%
30- 59 Days	697	0,2%	372,0%		0,0%							-100,0%
60 Days & Over	349	0,1%	18,0%	356	12,5%		84	3,6%				-100,0%
	2,17		-22,8%	10,38		79,0%	7,2		170,0%	5,03		-61,2%
Visitor Nights	756 523		82,2%	29 552		373,5%	16 850		435,7%	99 222		-26,9%

CHARACTERISTICS	NO.	Brazil %	%CHG	NO.	Canada %	%CHG	NO.	USA %	%CHG
TOTAL ARRIVALS	252	100,0%	203,6%	1 088	100,0%	406,0%	6 589	100,0%	-38,9%
MODE OF TRAVEL	252		203,6%	1 088			6 589		
Air				182	16,7%	69,0%	1 990	30,2%	27,6%
Land		100,0%		906	83,3%	743,1%	4 599	69,8%	-59,9%
GENDER	252		203,6%	1 088			6 589		
Male	151	60,0%		498	45,8%	131,8%	3 235	49,1%	1,5%
Female	101	40,0%		590	54,2%		3 354	50,9%	-77,5%
AGE GROUP	252		203,6%	1 088			6 589		
<18	14	5,7%		74	6,8%		560	8,5%	
18-24	22	8,6%		74	6,8%		890	13,5%	-100,0%
25-34	94	37,2%		349	32,1%		1 087	16,5%	-29,9%
35-44	93	37,1%		166	15,3%	-22,6%	1 364	20,7%	-66,0%
45-54	29	11,4%		239	22,0%		1 179	17,9%	-36,1%
55-64				148	13,6%		1 100	16,7%	76,1%
65+				37	3,4%		409	6,2%	-11,3%
LENGTH OF DAYS	252		203,6%	1 088			6 589		
Under 1 day	63	25,0%		90	8,3%		270	4,1%	-80,4%
1 Day	126	50,0%		498	45,8%		1 529	23,2%	-54,1%
					8,3%	-16,0%	955	14,5%	-79,2%
3 Days	21	8,3%		46	4,2%		804	12,2%	-60,8%
4 Days				46	4,2%		534	8,1%	17,4%
5 Days				136	12,5%		534	8,1%	77,5%
6 Days							422	6,4%	-100,0%
7 Days						-100,0%	310	4,7%	-100,0%
8- 10 Days				46	4,2%		461	7,0%	249,6%
11 -14 Days				90	8,3%		270	4,1%	249,6%
15 - 29 Days				46	4,2%		310	4,7%	-12,6%
30- 59 Days							112	1,7%	-100,0%
60 Days & Over							79	1,2%	421,7%
	1,08			3,63		-19,3%	7,08		316,3%
Visitor Nights	272			3 949		308,2%	46 650		154,1%

Arrivals from Selected Markets

CHARACTERISTICS	Israel			Saudi Arabia			UAE		
	NO.	%	%CHG	NO.	%	%CHG	NO.	%	%CHG
TOTAL ARRIVALS	402	100,0%	-48,7%	11	100,0%		4	100,0%	300,0%
MODE OF TRAVEL	402			11			4		
Air				11	100,0%		4	100,0%	700,0%
Land	402	100,0%	-48,7%						-100,0%
GENDER	402			11			4		
Male	191	47,5%	-61,5%	11	100,0%				-100,0%
Female	211	52,5%					4	100,0%	
AGE GROUP	402			11			4		
<18	131	32,5%							
18-24	60	15,0%		11	100,0%				
25-34	10	2,5%	-100,0%				4	100,0%	
35-44	70	17,5%	2,6%						-100,0%
45-54	121	30,0%							
55-64									
65+	10	2,5%							
LENGTH OF DAYS	402			11	%		4		
Under 1 day	89	22,2%	-100,0%						
1 Day	45	11,1%							-100,0%
2 Days	134	33,4%	-74,4%						
3 Days				11	100,0%				-100,0%
4 Days	89	22,2%					4	100,0%	
5 Days									
6 Days									
7 Days									-100,0%
8- 10 Days	45	11,1%							
11 -14 Days									
15 - 29 Days									
30- 59 Days									
60 Days & Over									
	2,56		650,0%	3,0			4,0		0,0%
Visitor Nights	1 029		284,7%	33			16		300,0%

CHARACTERISTICS	Australia			China			India		
	NO.	%	%CHG	NO.	%	%CHG	NO.	%	%CHG
TOTAL ARRIVALS	394	100,0%	535,5%	1 475	100,0%	109,2%	4 444	100,0%	153,5%
MODE OF TRAVEL	394			1 475			4 444		
Air	62	15,8%		1 475	100,0%		4 040	90,9%	130,4%
Land	332	84,2%				-100,0%	404	9,1%	
GENDER	394		535,5%	1 475		109,2%	4 444		
Male	170	43,1%		1 475	100,0%	109,2%	2 964	66,7%	69,1%
Female	224	56,9%					1 480	33,3%	
AGE GROUP	394		535,5%	1 475		109,2%	4 444		
<18	48	12,1%					0	0,0%	
18-24	20	5,2%					635	14,3%	
25-34	95	24,1%					1 058	23,8%	
35-44	75	19,0%		984	66,7%		1 271	28,6%	8,7%
45-54	41	10,3%		491	33,3%		1 480	33,3%	
55-64	41	10,3%					0	0,0%	
65+	75	19,0%					0	0,0%	
LENGTH OF DAYS	394		535,5%	1 475		109,2%	4 444		
Under 1 day	84	21,4%					804	18,1%	
1 Day	104	26,3%					404	9,1%	
2 Days	83	21,1%					0	0,0%	
3 Days	21	5,3%					0	0,0%	
4 Days	21	5,3%					404	9,1%	
5 Days	21	5,3%					404	9,1%	
6 Days							0	0,0%	
7 Days							0	0,0%	
8- 10 Days	21	5,3%					0	0,0%	
11 -14 Days							809	18,2%	
15 - 29 Days	39	10,0%					809	18,2%	
30- 59 Days							404	9,1%	-30,7%
60 Days & Over				1 475	100,0%		404	9,1%	-30,7%
	3,58			25		0,0%	25,2		-50,0%
Visitor Nights	1 411			36 875		109,2%	111 900		26,83%

Arrivals from Selected Markets

CHARACTERISTICS	Pakistan			South Korea			Taiwan		
	NO.	%	%CHG	NO.	%	%CHG	NO.	%	%CHG
TOTAL ARRIVALS	4 088	100,0%	92,9%	1 056	100,0%	19,5%	691	100,0%	100,9%
MODE OF TRAVEL	4 088		92,9%	549			691		100,9%
Air	3 405	83,3%	60,7%	895	84,8%		691	100,0%	100,9%
Land	683	16,7%		161	15,2%				
GENDER	4 088		92,9%	549			691		100,9%
Male	3 270	80,0%					691	100,0%	
Female	818	20,0%	-61,4%						-100,0%
AGE GROUP	4 088		92,9%	549			691		100,9%
<18									
18-24							230	33,3%	
25-34	1 635	40,0%	-22,8%				115	16,7%	-16,1%
35-44	409	10,0%							-100,0%
45-54	818	20,0%					346	50,0%	402,2%
55-64	818	20,0%							
65+	409	10,0%							
LENGTH OF DAYS	4 088		92,9%	549	%		691		100,9%
Under 1 day									
1 Day	1 357	33,2%		50	9,1%				
2 Days						-100,0%			-100,0%
3 Days				150	27,3%				
4 Days				50	9,1%				
5 Days				149	27,2%	128,3%			-100,0%
6 Days	683	16,7%		50	9,1%	-23,9%			
7 Days									
8- 10 Days						-100,0%			-100,0%
11 -14 Days	683	16,7%		50	9,1%	-61,9%	346	50,0%	
15 - 29 Days	683	16,7%				-100,0%	346	50,0%	
30- 59 Days									-100,0%
60 Days & Over	683	16,7%	-67,8%	50	9,1%				-100,0%
	16,3		-90,7%	11,6		32,6%	15,5		-61,8%
Visitor Nights	66 757		-82,00%	6 341		58,6%	10 711		-23,31%

CHARACTERISTICS	Belgium			France			Germany		
	NO.	%	%CHG	NO.	%	%CHG	NO.	%	%CHG
TOTAL ARRIVALS	2 085	100,0%	787,2%	5 938	100,0%	758,1%	3 992	100,0%	582,4%
MODE OF TRAVEL	2 085		787,2%	5 938		758,1%	3 992		582,4%
Air	25	1,2%		95	1,6%	78,3%	120	3,0%	354,9%
		98,8%	776,6%	5 843	98,4%	814,8%	3 872	97,0%	593,1%
GENDER	2 085		787,2%	5 938		758,1%	3 992		582,4%
Male	1 078	51,7%	621,2%	3 022	50,9%	711,8%	2 012	50,4%	655,9%
Female	1 007	48,3%	1077,3%	2 916	49,1%	812,0%	1 980	49,6%	521,0%
AGE GROUP	2 085		787,2%	5 938		758,1%	3 992		582,4%
<18	319	15,3%		1 110	18,7%		403	10,1%	
18-24	169	8,1%		647	10,9%	710,6%	311	7,8%	
25-34	626	30,0%	1362,5%	1 223	20,6%	474,5%	1 110	27,8%	943,4%
35-44	542	26,0%	407,0%	1 300	21,9%	442,9%	1 102	27,6%	276,7%
45-54	317	15,2%	394,0%	932	15,7%	3402,7%	659	16,5%	2377,1%
55-64	79	3,8%		594	10,0%	346,2%	319	8,0%	100,2%
65+	33	1,6%	56,0%	131	2,2%		88	2,2%	
LENGTH OF DAYS	2 085		787,2%	5 938		758,1%	3 992		582,4%
Under 1 day	165	7,9%		303	5,1%		379	9,5%	
1 Day	1 174	56,3%	1272,3%	3 076	51,8%	670,3%	2 240	56,1%	547,8%
2 Days	557	26,7%	550,8%	1 793	30,2%	1249,7%	902	22,6%	1034,0%
3 Days	140	6,7%	226,6%	499	8,4%		172	4,3%	115,8%
4 Days	25	1,2%		36	0,6%	-55,2%	64	1,6%	
5 Days			-100,0%	59	1,0%		40	1,0%	51,6%
6 Days							52	1,3%	97,1%
7 Days				77	1,3%	193,6%	12	0,3%	
8- 10 Days	13	0,6%		59	1,0%		28	0,7%	
11 -14 Days	13	0,6%		36	0,6%	35,5%	40	1,0%	
15 - 29 Days						-100,0%	12	0,3%	
30- 59 Days									
60 Days & Over			-100,0%				52	1,3%	97,1%
	1,48		-29,19%	1,7		-38,63%	3,7		-22,4%
Visitor Nights	3 086		528,28%	10 095		426,63%	14 770		429,3%

Arrivals from Selected Markets

CHARACTERISTICS	Netherlands			Italy			Norway		
	NO.	%	%CHG	NO.	%	%CHG	NO.	%	%CHG
TOTAL ARRIVALS	6 687	100,0%	2144,0%	1 554	100,0%	575,7%	225	100,0%	378,7%
MODE OF TRAVEL	6 687		2144,0%	1 554		575,7%	225		378,7%
Air	13	0,2%	-68,6%	59	3,8%	-61,5%	56	25,0%	
Land	6 674	99,8%	2513,2%	1 495	96,2%	1853,9%	169	75,0%	
GENDER	6 687		2144,0%	1 554		575,7%	225		378,7%
Male	3 270	48,9%	1821,7%	850	54,7%	454,1%	135	60,0%	
Female	3 417	51,1%	2572,9%	704	45,3%	819,1%	90	40,0%	
AGE GROUP	6 687		2144,0%	1 554		575,7%	225		378,7%
<18	1 016	15,2%		82	5,3%		23	10,0%	
18-24	756	11,3%	1083,3%	176	11,3%		45	20,0%	
25-34	1 979	29,6%	1759,8%	533	34,3%	1290,5%	45	20,0%	
35-44	1 491	22,3%	3402,8%	440	28,3%	1047,3%	68	30,0%	
45-54	929	13,9%	991,7%	218	14,0%	89,2%	23	10,0%	
55-64	441	6,6%		82	5,3%	114,9%	23	10,0%	
65+	74	1,1%		23	1,5%				
LENGTH OF DAYS	6 687		2144,0%	1 554		575,7%	225		378,7%
Under 1 day	635	9,5%		98	6,3%				
1 Day	3 751	56,1%	2104,7%	909	58,5%	1087,0%	113	50,0%	
2 Days	1 511	22,6%	3446,4%	409	26,3%	964,1%	56	25,0%	
3 Days	288	4,3%	1259,0%	39	2,5%	1,1%			
4 Days	107	1,6%	405,7%	59	3,8%				
5 Days	67	1,0%		0	0,0%				
6 Days	87	1,3%	310,9%	0	0,0%				
7 Days	20	0,3%		0	0,0%				
8- 10 Days	47	0,7%		0	0,0%				
11 -14 Days	67	1,0%	216,1%	20	1,3%		56	25,0%	
15 - 29 Days	20	0,3%		20	1,3%		0		
30- 59 Days	0	0,0%		0	0,0%		0		
60 Days & Over	87	1,3%		0	0,0%	-100,0%	0		
	1,7		-34,2%	1,8		-96,4%	4,3		
Visitor Nights	11 301		1375,6%	2 735		-75,5%	956		

CHARACTERISTICS	Portugal			Sweden			Switzerland			UK		
	NO.	%	%CHG	NO.	%	%CHG	NO.	%	%CHG	NO.	%	%CHG
TOTAL ARRIVALS	1 619	100,0%	161,6%	270	100,0%	187,2%	939	100,0%	1045,1%	4 695	100,0%	218,7%
MODE OF TRAVEL	1 619		161,6%	270		187,2%	939		1045,1%	4 695		218,7%
Air	147	9,1%	-52,4%	101	37,5%	7,7%	48	5,1%	308,4%	1 113	23,7%	88,9%
Land	1 472	90,9%	375,5%	169	62,5%		891	94,9%	1168,1%	3 582	76,3%	305,3%
GENDER	1 619		161,6%	270		187,2%	939		1045,1%	4 695		218,7%
Male	863	53,3%	178,8%	123	45,5%	30,7%	419	44,6%	410,7%	2 446	52,1%	137,2%
Female	756	46,7%	144,3%	147	54,5%		623	66,4%		2 249	47,9%	408,9%
AGE GROUP	1 619		161,6%	270		187,2%	939		1045,1%	4 695		218,7%
<18	108	6,7%		25	9,1%		126	13,4%		554	11,8%	
18-24	162	10,0%					61	6,5%		470	10,0%	
25-34	270	16,7%		25	9,1%		308	32,8%	1214,6%	624	13,3%	
35-44	431	26,6%	178,3%	98	36,3%		212	22,6%	1711,6%	995	21,2%	575,7%
45-54	377	23,3%	143,8%	74	27,3%		162	17,2%	244,7%	892	19,0%	21,1%
55-64	270	16,7%	74,7%	25	9,1%		70	7,5%		535	11,4%	263,4%
65+	0	0,0%	-100,0%	25	9,1%	-73,9%				624	13,3%	41,3%
LENGTH OF DAYS	1 619		161,6%	270		187,2%	939		1045,1%	4 695		218,7%
Under 1 day	147	9,1%		34	12,5%		48	5,1%		10,5%493	67,3%	
1 Day	737	45,5%	138,0%	101	37,5%		421	44,8%	3487,5%	925	19,7%	
2 Days	588	36,3%	279,8%	34	12,5%		277	29,5%	2262,3%	1 127	24,0%	
3 Days	147	9,1%					72	7,7%	516,6%	554	11,8%	
4 Days	0	0,0%					24	2,6%	4,1%	122	2,6%	-17,1%
5 Days	0	0,0%					12	1,3%		122	2,6%	-17,1%
6 Days	0	0,0%		34	12,5%		36	3,8%	204,3%	122	2,6%	-17,1%
7 Days	0	0,0%							-100,0%	183	3,9%	
8- 10 Days	0	0,0%	-100,0%				24	2,6%		432	9,2%	
11 -14 Days	0	0,0%					12	1,3%		183	3,9%	
15 - 29 Days	0	0,0%		34	12,5%		12	1,3%		249	5,3%	-15,5%
30- 59 Days	0	0,0%								122	2,6%	-72,4%
60 Days & Over	0	0,0%		34	12,5%	-64,1%				61	1,3%	
	1,5		-55,4%	11,8		-81,0%	2,4		-37,3%	9,05		-54,3%
Visitor Nights	2 348		16,7%	3 173		-45,6%	2 272		617,9%	42 490		45,7%

Arrivals by Main Purpose of Visit

AFRICA										
Accommodation	Botswana	Kenya	Lesotho	Malawi	Mozambique	Nigeria	RSA	Tanzania	Zambia	Zimbabwe
Hotel	29	15	50		39	25	25	25	11	9
VFR	10	6	23		16	63	36	25	14	38
Business	56	76	27	77	15	12	20	25	71	50
Transit			46	15	17		14		4	
Other	5	3		8	113		5	25		3
MIDDLE EAST										
Accommodation	Brazil	Canada	USA		Israel	Saudi Arabia	UAE			
Hotel	75	63	47		67	100	100			
VFR		13	23		11					
Business		13	20							
Transit	25	8	3		22					
Other		4	6							
ASIA & AUSTRALIA										
Accommodation	Australia	China	India	Pakistan	Phillipines	South Korea	Taiwan			
Hotel	79		18							
VFR	5		18	67						
Business	11	100	46	33			100			
Transit	5		18							
Other										
EUROPE										
Accommodation	Belgium	France	Germany	Italy	Netherlands	Norway	Portugal	Sweden	Switzerland	UK
Hotel	91	93	89	18	97	100	64	50	89	61
VFR	1			18	1		27	13	4	17
Business	1	1	2	46				25	3	16
Transit	7	5	8	18	2		9	13	5	7
Other		1								
Source: Eswatini Tourism Authority										

Arrival by Mode of Transport

TOTAL											
MODE OF TRANSPORT	AFRICA										
	Botswana	Kenya	Lesotho	Malawi	Mozambique	Nigeria	RSA	Tanzania	Zambia	Zimbabwe	
Air	2	66	85	18	62	1	75	5	63	86	79
Road	98	34	15	82	39	99	25	95	38	14	21
AMERICA											
MODE OF TRANSPORT	MIDDLE EAST										
	Brazil	Canada	USA	Israel	Saudi Arabia	UAE	Australia	China	India	Pakistan	Taiwan
Air	0	17	30	0	0	100	16	100	91	83	100
Road	100	83	70	100	100	0	84	0	9	17	0
EUROPE											
MODE OF TRANSPORT	Belgium	France	Germany	Italy	Netherlands	Norway	Portugal	Sweden	Switzerland	UK	
Air	1	2	3	4	0	25	9	38	5	24	
Road	99	98	97	96	100	75	91	63	95	76	

Accommodation Statistics

ROOMS AVAILABLE - 2022													
Hotel Name	January	February	March	April	May	June	July	August	September	October	November	December	Grand Total
Total Ezulwini	10 531	10 531	9 748	10 531	10 531	9 748	10 531	10 531	9 748	10 974	10 312	10 974	124 690
Total Manzini	23 706	23 604	22 337	23 689	23 638	22 320	23 706	23 604	22 337	23 715	22 960	23 177	278 783
Total Mbabane	10 030	10 045	9 005	9 822	9 837	8 967	10 030	10 045	9 005	10 060	9 600	10 060	116 506
Total Rest of Eswatini	19 186	17 415	19 186	18 959	17 248	18 959	22 565	20 779	22 782	22 785	21 870	22 687	244 422
Grand Total	63 463	61 595	60 276	63 001	61 254	59 994	66 832	64 959	63 872	67 534	64 732	66 888	764 401
ROOM NIGHTS SOLD - 2022													
Hotel Name	January	February	March	April	May	June	July	August	September	October	November	December	Grand Total
Total Ezulwini	2 195	2 520	2 779	2 741	2 953	3 041	4 023	4 480	4 581	4 749	4 496	3 656	42 214
Total Manzini	2 507	2 837	3 688	3 840	4 088	4 804	3 728	4 482	4 081	5 216	4 742	4 912	48 905
Total Mbabane	959	1 075	1 361	2 179	2 734	2 387	2 681	3 166	4 366	5 655	4 687	3 359	34 609
Total Rest of Eswatini	5 849	8 172	10 326	5 607	6 013	5 860	6 146	11 776	10 135	10 923	11 942	10 072	102 821
Grand Total	11 510	14 604	18 154	14 367	15 788	16 092	16 578	23 884	23 163	26 543	25 867	21 999	228 549
NUMBER OF BEDS AVAILABLE - 2022													
Hotel Name	January	February	March	April	May	June	July	August	September	October	November	December	Grand Total
Total Ezulwini	2 195	2 520	2 779	2 741	2 953	3 041	4 023	4 480	4 581	4 749	4 496	3 656	186 428
Total Manzini	2 507	2 837	3 688	45 267	45 210	42 684	45 302	45 140	42 719	45 291	43 830	44 389	408 864
Total Mbabane	959	1 075	1 361	15 552	14 154	15 573	15 759	15 780	14 191	15 795	15 150	15 795	141 144
Total Rest of Eswatini	5 849	8 172	10 326	39 577	35 996	39 577	43 313	40 590	44 677	41 757	41 730	43 121	394 685
Grand Total	11 510	14 604	18 154	120 528	116 911	115 071	124 506	121 642	120 243	123 613	120 264	124 075	1 131 121
NUMBER OF BED-NIGHTS SOLD - 2022													
Hotel Name	January	February	March	April	May	June	July	August	September	October	November	December	Grand Total
Total Ezulwini	2 606	2 751	3 233	3 705	3 787	4 275	4 835	5 471	5 734	5 776	5 259	4 879	52 311
Total Manzini	3 052	3 658	4 263	4 326	4 919	6 033	4 480	5 356	4 942	5 739	5 369	5 155	57 292
Total Mbabane	1 315	1 836	2 221	2 982	2 596	3 030	3 392	3 388	5 293	6 388	4 324	4 107	41 407
Total Rest of Eswatini	8 802	12 362	16 330	7 595	8 280	8 217	8 078	22 219	16 993	18 759	19 267	25 598	172 500
Grand Total	15 775	20 607	26 408	17 847	20 018	21 121	20 423	36 438	32 962	36 712	35 389	39 209	322 909
NUMBER OF DOMESTIC TOURISTS - 2022													
Hotel Name	January	February	March	April	May	June	July	August	September	October	November	December	Grand Total
Total Ezulwini	1 571	1 711	1 684	1 683	1 531	2 165	2 433	2 383	3 081	2 723	2 334	2 099	25 398
Total Manzini	1 617	2 031	2 185	2 383	2 169	3 264	2 874	2 513	2 444	3 055	2 826	2 582	29 943
Total Mbabane	377	388	452	591	754	465	556	804	993	1 321	1 042	685	8 428
Total Rest of Eswatini	4 076	4 240	4 993	5 003	5 239	6 362	5 476	6 155	5 889	5 921	6 046	6 455	65 855
Grand Total	7 641	8 370	9 314	9 660	9 693	12 256	11 339	11 855	12 407	13 020	12 248	11 821	129 624
NUMBER OF INTERNATIONAL TOURISTS - 2022													
Hotel Name	January	February	March	April	May	June	July	August	September	October	November	December	Grand Total
Total Ezulwini	1 138	1 110	1 625	1 928	2 372	2 186	2 373	3 005	2 798	2 882	2 933	2 643	26 993
Total Manzini	432	457	554	752	1 239	904	1 139	1 665	1 820	1 943	1 994	1 097	13 996
Total Mbabane	590	616	973	886	1 264	1 106	1 564	1 265	2 233	2 785	2 439	2 090	17 811
Total Rest of Eswatini	1 429	1 856	1 768	2 232	1 722	1 927	3 438	4 282	2 468	3 011	2 566	3 054	29 753
Grand Total	3 589	4 039	4 920	5 798	6 597	6 123	8 514	10 217	9 319	10 621	9 932	8 884	88 553
TOTAL NUMBER OF TOURISTS - 2022													
Hotel Name	January	February	March	April	May	June	July	August	September	October	November	December	Grand Total
Total Ezulwini	2 709	2 821	3 309	3 611	3 903	4 351	4 806	5 388	5 879	5 605	5 267	4 742	52 391
Total Manzini	2 049	2 488	2 739	3 135	3 408	4 168	4 013	4 178	4 264	4 998	4 820	3 679	43 939
Total Mbabane	967	1 004	1 425	1 477	2 018	1 571	2 120	2 069	3 226	4 106	3 481	2 775	26 239
Total Rest of Eswatini	5 505	6 096	6 761	7 235	6 961	8 289	8 914	10 437	8 357	8 932	8 612	9 509	95 608
Grand Total	11 230	12 409	14 234	15 458	16 290	18 379	19 853	22 072	21 726	23 641	22 180	20 705	218 177
TOTAL BILL - 2022													
Hotel Name	January	February	March	April	May	June	July	August	September	October	November	December	Grand Total
Total Ezulwini	4 215 277,63	4 864 738,99	5 496 855,61	6 239 361,99	6 930 746,80	5 641 765,24	7 618 807,71	8 067 824,87	7 988 689,47	10 534 529,88	9 688 569,71	8 130 418,10	85 417 586,00
Total Manzini	3 356 000,16	3 759 775,48	6 096 110,47	4 522 137,74	5 078 866,62	6 444 297,89	4 798 978,56	5 688 408,74	7 603 264,16	6 269 869,21	6 953 217,07	5 815 762,78	66 386 688,88
Total Mbabane	2 511 981,00	2 215 829,99	2 951 199,53	3 999 679,10	5 701 247,42	4 634 398,61	4 598 457,62	5 754 303,06	6 114 291,52	7 233 043,01	6 199 795,54	4 134 385,98	56 048 612,38
Total Rest of Eswatini	7 840 315,73	9 412 772,62	14 659 918,36	8 898 889,60	11 270 407,07	11 353 963,76	15 360 559,29	11 771 546,05	11 815 871,04	10 303 023,10	10 417 090,55	10 980 489,78	134 084 846,96
Grand Total	17 923 574,52	20 253 117,08	29 204 083,97	23 660 068,43	28 981 267,91	28 074 425,50	32 376 803,18	31 282 082,72	33 522 116,19	34 340 465,20	33 258 672,87	29 061 056,64	341 937 734,22

Tourism Statistics Rates

1. Expenditure per Person per Night = (Total Bill/ No. of Bed-Nights Sold)			
Mbabane	=	1632,88	
Ezulwini	=	1158,74	
Manzini	=	1353,60	
Rest of S.D	=	777,30	
Total	=	1058,93	
2. Average Length of Stay = (No. of Bed Nights Sold/ No. of Tourists)			
Mbabane	0,99847302	=	1
Ezulwini	1,303898587	=	1
Manzini	1,578070811	=	2
Rest of S.D	1,804242323	=	2
Total	1,480032267	=	1
3. Bed Occupancy Rates = [(No. of Bed Nights Sold/ No. of Beds Available)*100%]			
Mbabane	0,280596262	=	28,06
Ezulwini	0,140124834	=	14,01
Manzini	0,293367058	=	29,34
Rest of S.D	0,4370574	=	43,71
Total	0,285476974	=	28,55
4. Room Occupancy Rates = [(No. of Room Nights Sold/ No. of rooms Available)*100%]			
Mbabane	0,338551608	=	33,86
Ezulwini	0,175423179	=	17,54
Manzini	0,297057662	=	29,71
Rest of S.D	0,420669989	=	42,07
Total	0,298990975	=	29,90

Month	Bill / Receipts	Accommodation	Restaurant	Transport	Entertainment / other
January	17 923 574,52	8 890 812,21	7 580 039,54	46 927,33	1 405 795,44
February	20 253 117,08	11 093 068,24	7 431 449,25	9 368,69	1 719 230,90
March	29 204 083,97	15 998 492,61	11 962 415,71	9 500,00	1 233 675,65
April	23 660 068,43	12 138 188,46	10 209 469,89	45 444,04	1 266 966,04
May	28 981 267,91	14 116 206,38	13 420 702,51	96 823,04	1 347 535,98
June	28 074 425,50	14 166 281,97	12 419 208,45	85 417,02	1 403 518,06
July	32 376 803,18	17 659 415,63	13 178 640,04	129 964,30	1 408 783,21
August	31 282 082,72	17 598 272,91	12 288 908,07	85 351,52	1 309 550,22
September	33 522 116,19	18 730 394,85	13 946 656,17	214 546,86	630 518,31
October	34 340 465,20	19 191 684,42	12 755 022,66	98 535,65	2 295 222,47
November	33 258 672,87	19 290 771,14	11 643 543,10	6 247,60	2 318 111,03
December	29 061 056,64	15 211 477,62	12 096 882,78	3 519,26	1 749 176,98
Total	341 937 734,22	184 085 066,45	138 932 938,17	831 645,31	18 088 084,29

*4th Floor, Sibekelo Building 2
Mhlambanyatsi Road,
Mbabane,
Eswatini*

 *P.O Box A1030 Swazi Plaza H101*
 *+268 2404 9693/75 +268 2404 9683*
 *statistics@tourismauthority.org.sz*
 *www.thekingdomofeswatini.com*

